

Software Prototyping Workshop



Matea Tomić

- Product Designer @ Bornfight
- Mentor, speaker and product designer.
- 7+ years of experience in the design field of work, 6+ years focused on digital products, user experience and user research.
- Working on camping property management system and is responsible for design execution and UX strategy.





We create digital product companies

Founding successful companies by combining great ideas
with business expertise, capital and technical execution.



Filip Fajdetić

- Engineering Manager @ Photomath
- 7+ years of product development experience
- Currently leading the Internal Tools team at Photomath



Quick Facts



- #1 App in the world to learn math
- Over 300 M downloads globally
- 30+ languages
- 195+ countries
- 2B math problems solved monthly

- Founded 2014
- Offices: Zagreb, Croatia & San Mateo, California
- Employees: 170+
- Students: 130+



4.7

2.5M reviews



4.8

536K reviews

Kamp Šimuni Loyalty App

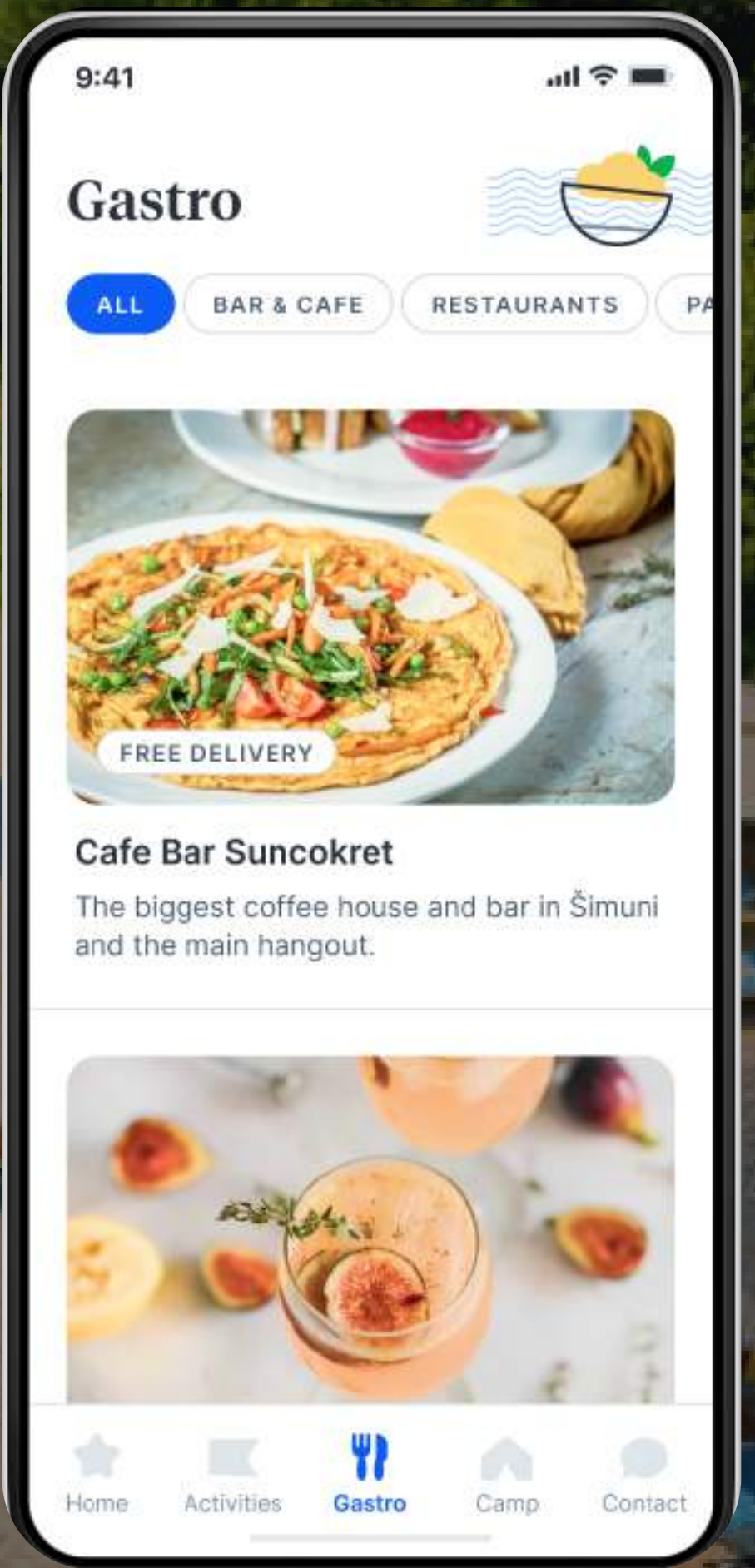
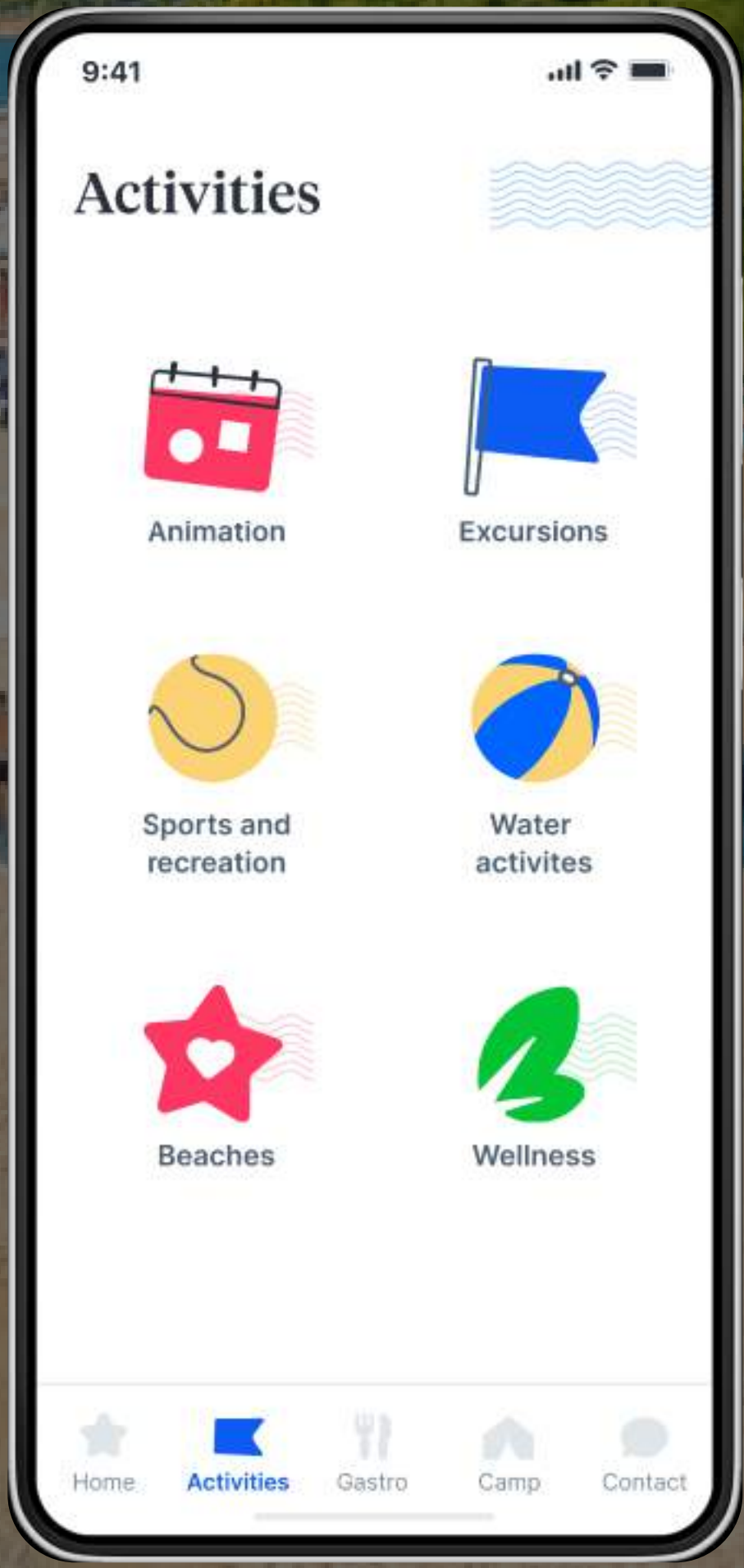
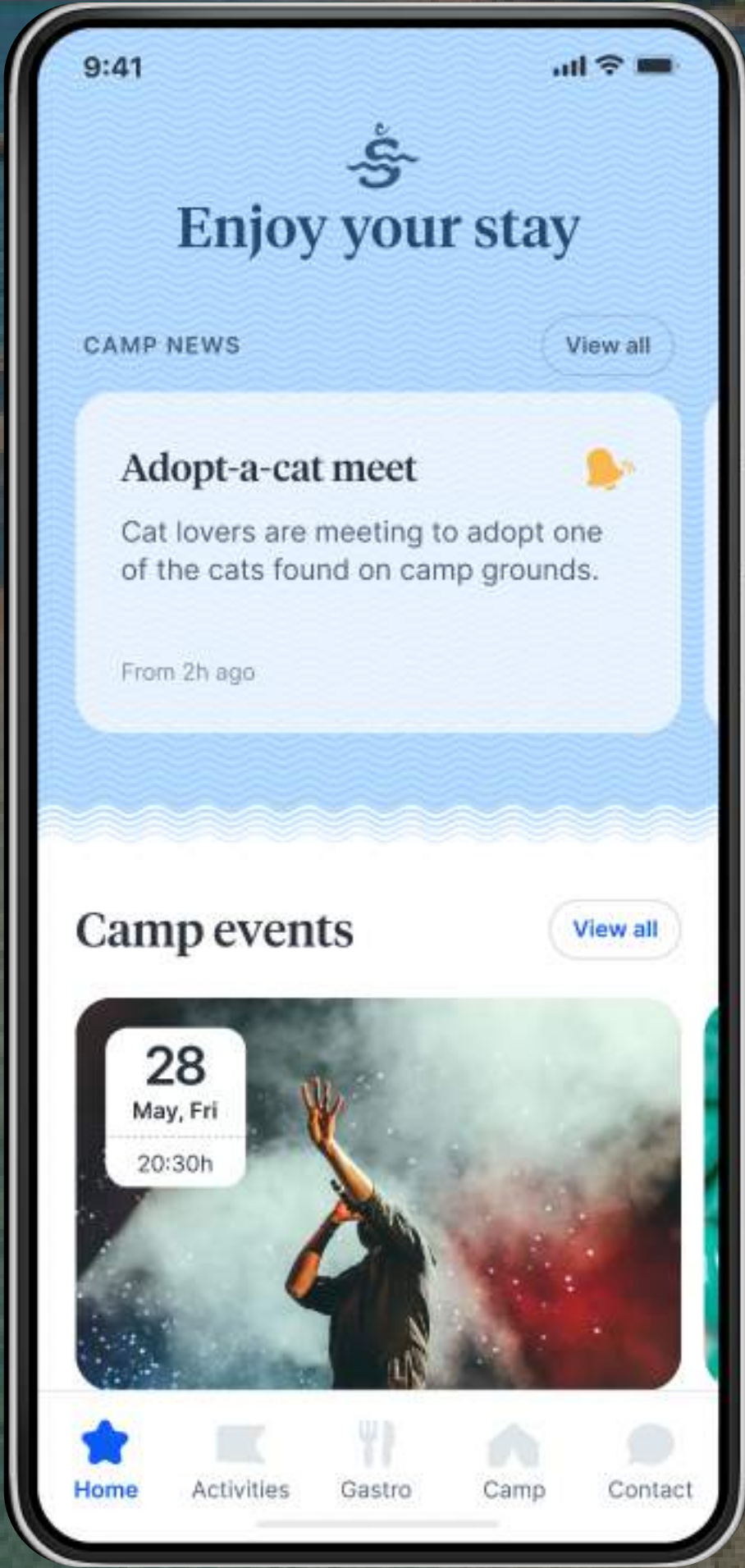


Table of contents

- 01 — Product Development Overview
- 02 — Ideation
- 03 — Product Strategy
- 04 — Prototyping
- 05 — MVP Development

01 Product Development

Summary

Product development typically refers to all stages involved in bringing a product from concept or idea through market release and beyond.

Product Development

Ideation

- Explore idea generation
- Competitive analysis
- User interviews
- Fill out narrative, explore ideas
- Define who is the user and what is the problems

Product Strategy

- Define what do users want to do
- What are users willing to pay for?
- Is the solution technically feasible
- Personas

Prototyping

- Validate the hypothesis before building out the MVP
- Usability testing sessions
- Market research

MVP Development

- Discover
- Define
- Write down epics and tasks
- Estimate
- Deliver

Growth

- Consumers have accepted the product in the market
- That means demand and profits are growing
- The growth stage is when the market for the product is expanding and competition begins developing

02 Ideation

Summary

The process of coming up with an idea that can be turned into something valuable

Business Problems



A business problem statement is a concise description of the problem that needs to be solved.

Who is affected by the problem?

What is the problem?

Where does this problem occur?

When does the problem occur?

Why does the problem occur? **Why** is the problem important?



Example

Business Problem Statement

Camp visitors are not familiar with the content that the camp offers

Lack of onsite sales

There is one shop in the camp, for visitors it can be tiring to go far to buy something.

A limited number of places in restaurants with food due to the Covid-19 situation, people want to order food

For all information about the camp or inquiries, visitors need to go to the reception

User Research



User research helps us to validate if the business problems are actual problems with our users.

Common research methods are usability testing, user interviews, surveys, card sorting, tree testing, field studies, and more. To choose the right UX research method for your project, you first need to understand the problem you're trying to solve and what data you need to collect to solve the problem.



03 Product Strategy

Summary

A product strategy is a high-level plan describing what a business hopes to accomplish with its product and how it plans to do so.



User Needs



Value Propositions & Hypothesis

A **Value Proposition** is a product, service, or experience that creates desired gains or relieves existing pains.

A **Design Hypothesis**, is basically an assumption. Something that someone believes to be true.



Example

Value Proposition

Build an application that will encourage loyalty and familiarization of visitors with the camp and its contents

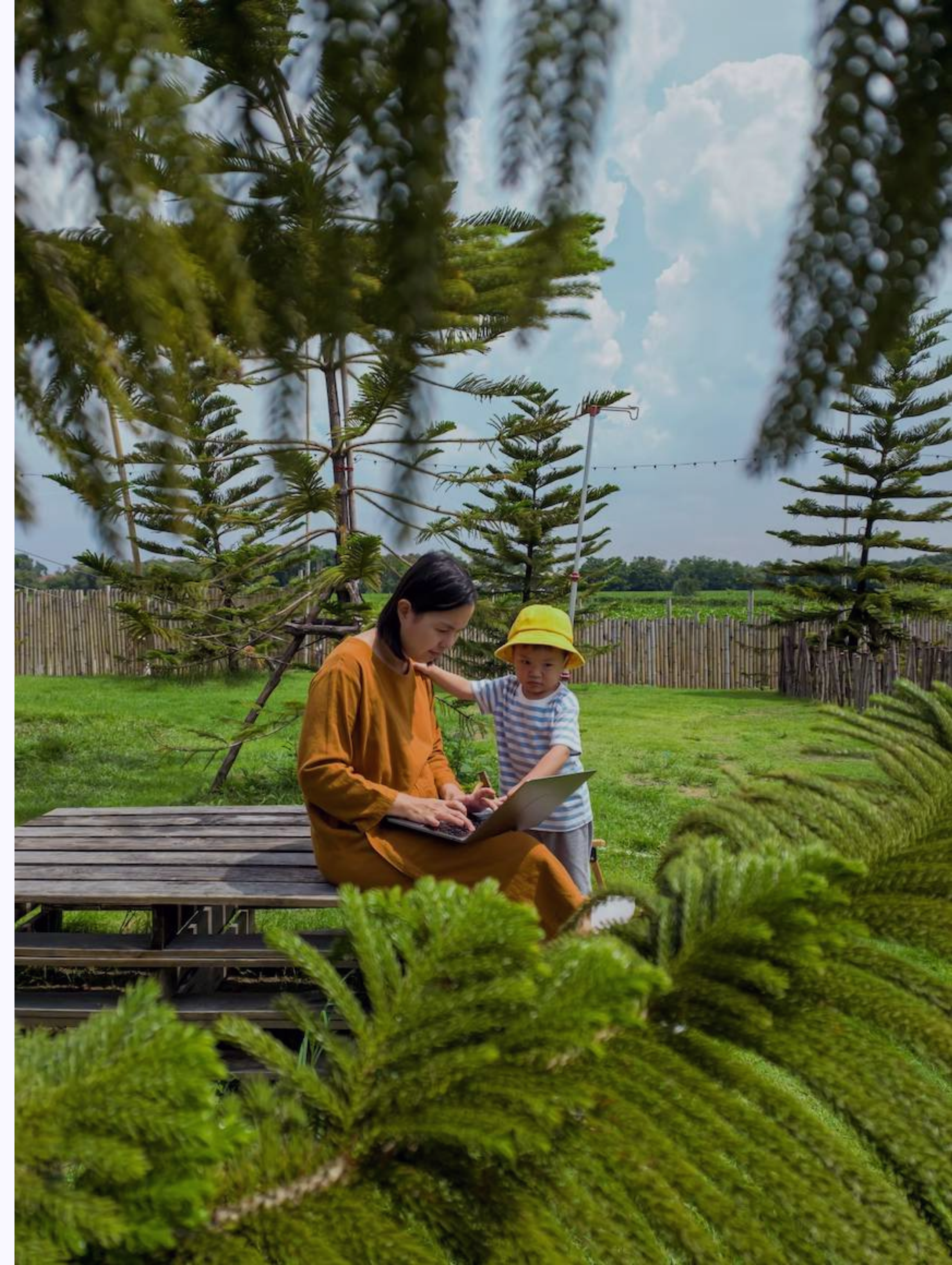
Make it easy for the camp visitors to use different facilities and to order food.

Make sure that the app serves as an info point for the end customer

User personas are archetypical users whose goals and characteristics represent the needs of a larger group of users.

Insights persona provides

- User background
- User goals
- User frustrations



Example



Jonas Strauss

Job	Data Analyst	Location	Germany
Age	35	Kids	4
Satus	Married		

Background

Data analyst, married, with 4 children with the love of camping. Each summer they travel across the europe but the most favorite country to camp in is Croatia.

Goals

Jonas wants to have a guideance when arriving into camp without taking multiple visits to the camp information center. Since his life with 4 kids is super dynamic ideally he wants proper info on the go.

Frustration

Jonas is often not familiar with the experiences that camp provides, there is limited amount of restaurants and bars that offer food due to covid. It's often tiring to go to the camp info center and back for the right information.

Business Strategy



Example

Business Strategy

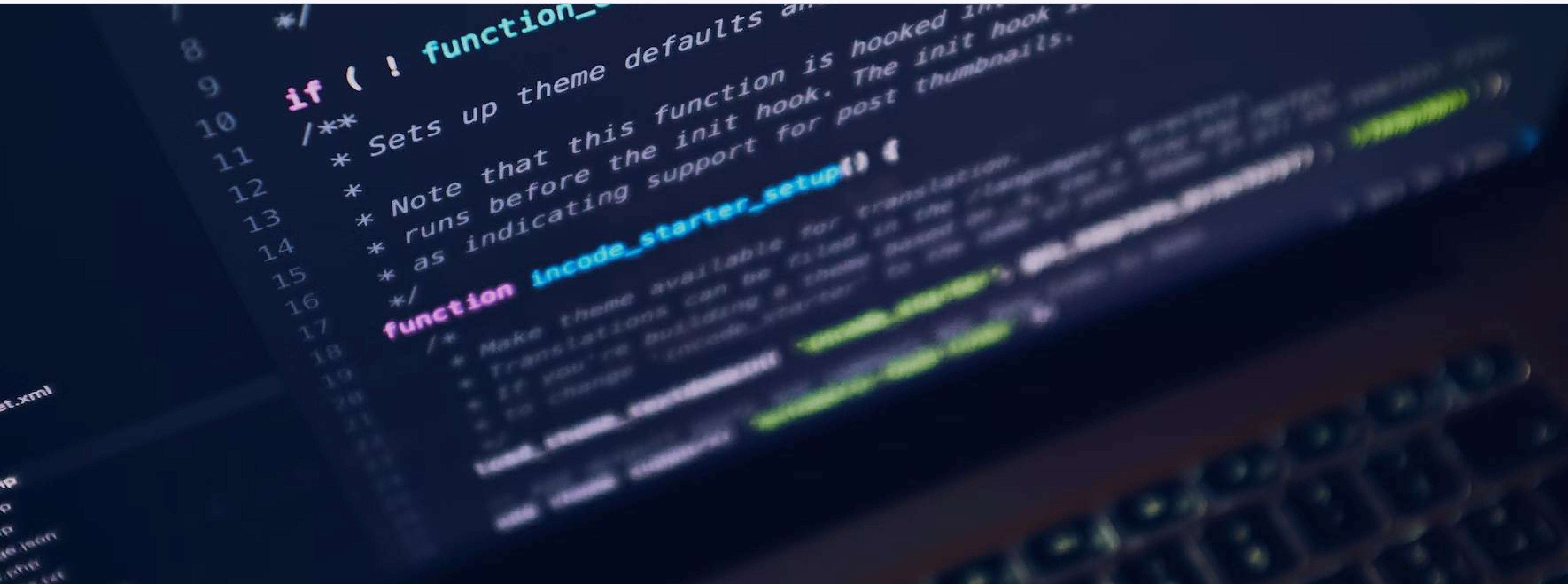
Build an application that will encourage loyalty and familiarization of visitors with the camp and its contents

Earnings through increased use of additional activities in the camp and greater consumption of food inside the camp (focus on Šimuni facilities)

Increased revenue because more camp visitors are coming back next year.

Male/female, 25-55, urban, open to technology, but not necessarily very tech savvy. Families.

Tech Strategy



Example

Tech Strategy

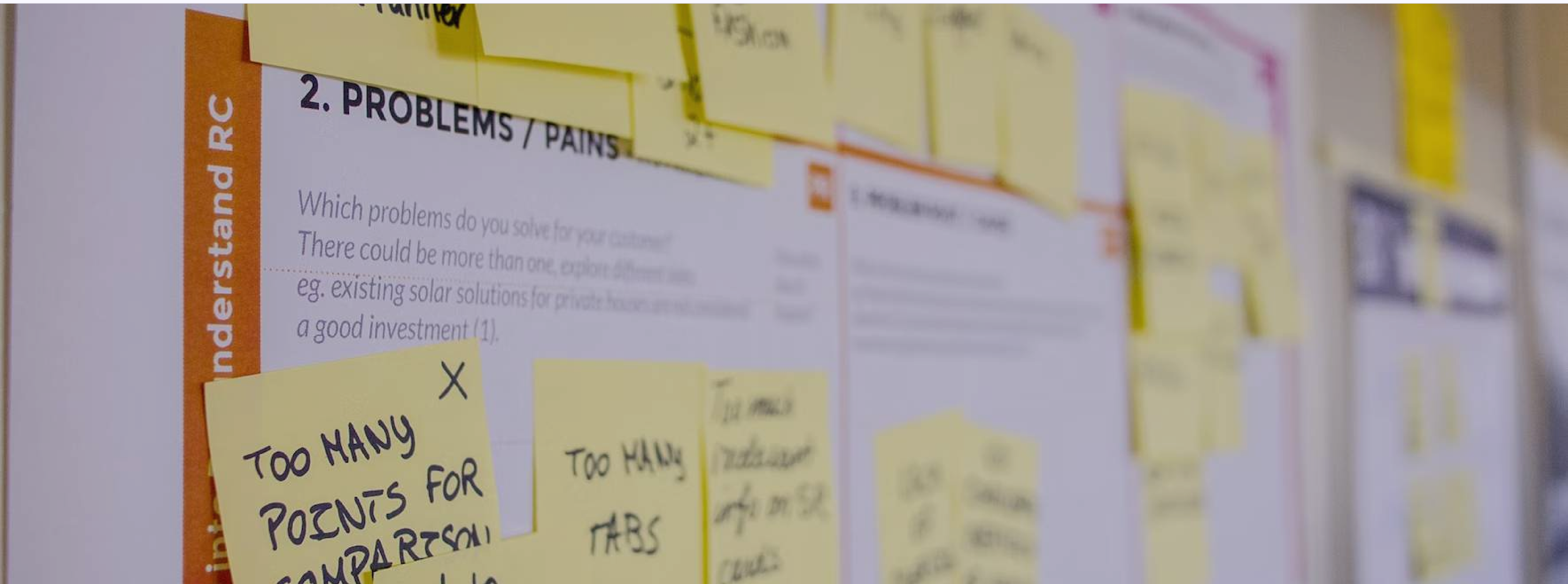
A mobile app developed with Flutter will be cost-effective for this product.

04 Prototyping

Summary

A prototype is a model you can build to help you validate your hypothesis before investing time and money to build the whole MVP.

Business Validation



Reasonably predict whether people will buy your product or service, and whether your business will be profitable.

Methods

- Alpha and Beta testing
- Customer Validation Interviews
- Assess market size and share

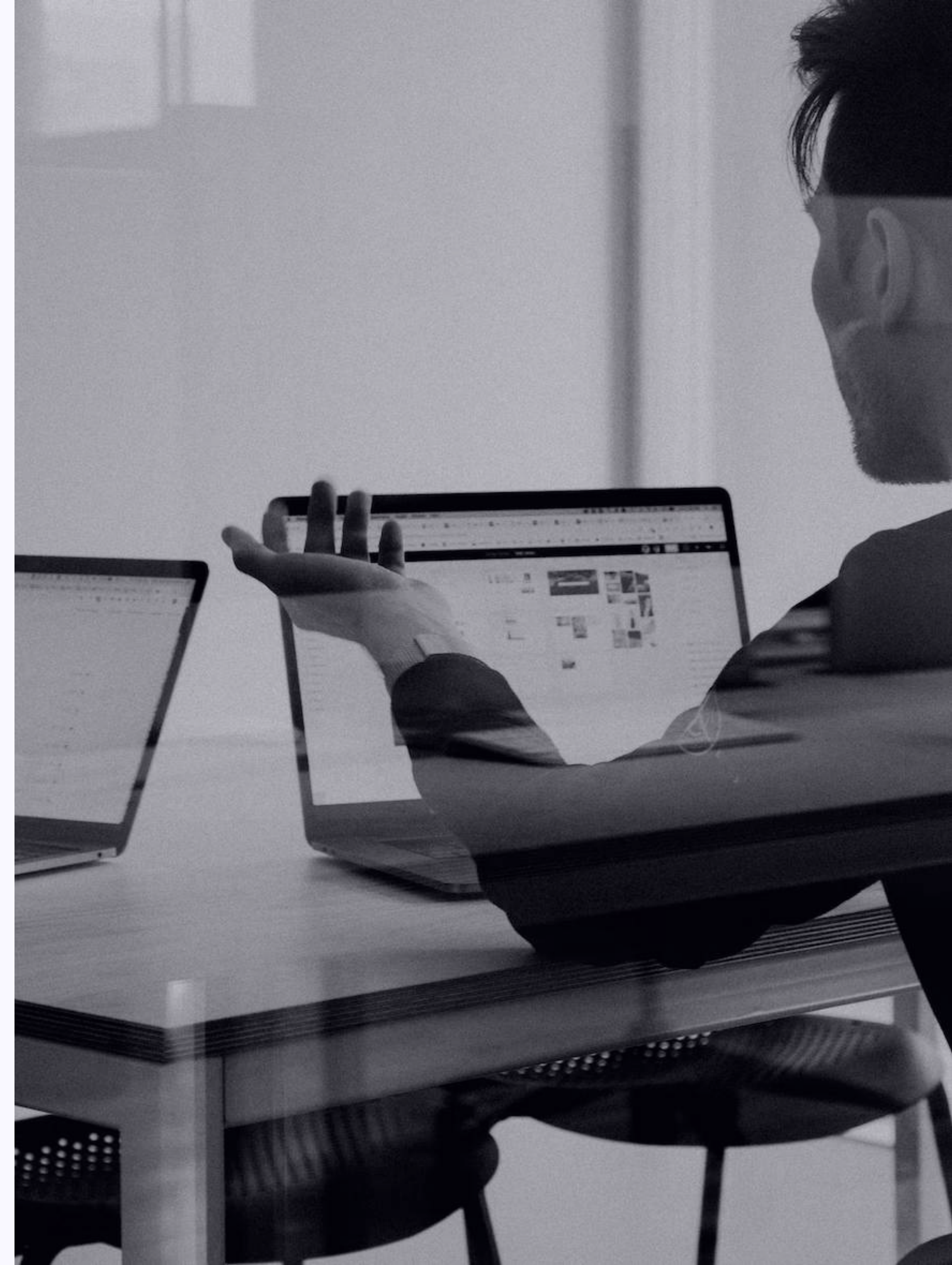


Proof of concept

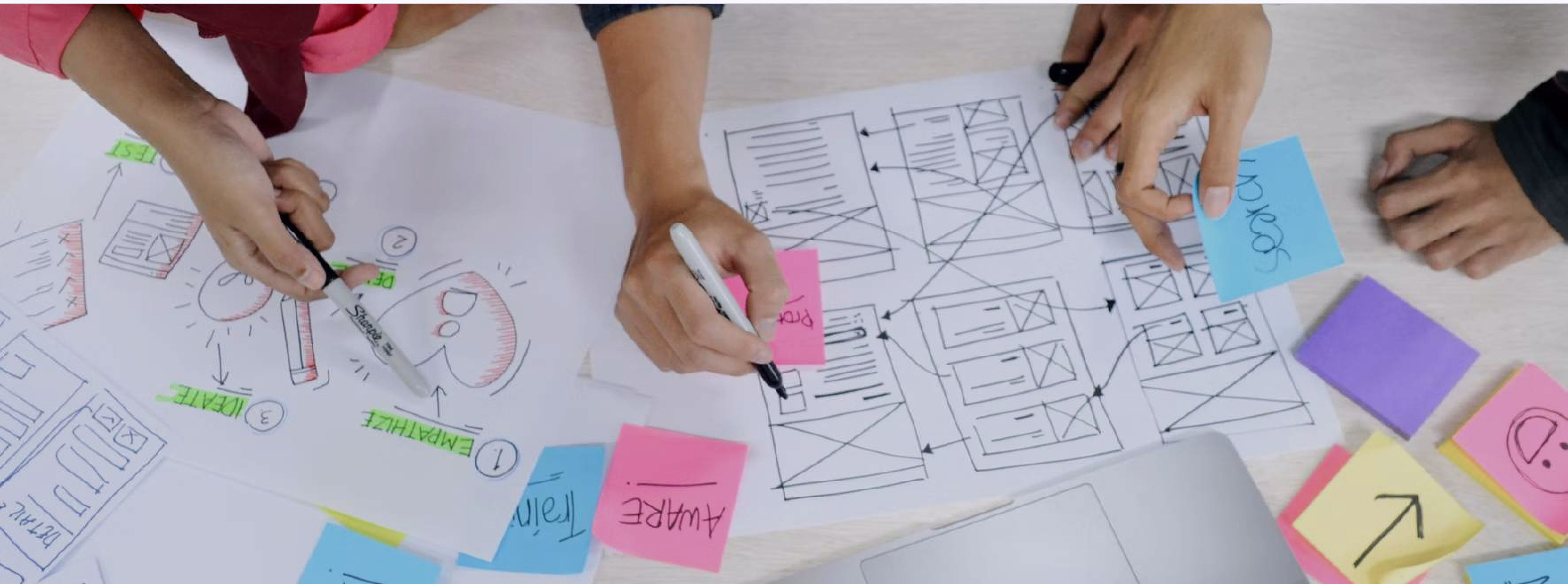


Avoid possible technical and other problems in the future, and obtain valuable feedback at an early stage of the development cycle.

Shows whether the software product or its separate function is suitable for solving a particular business problem

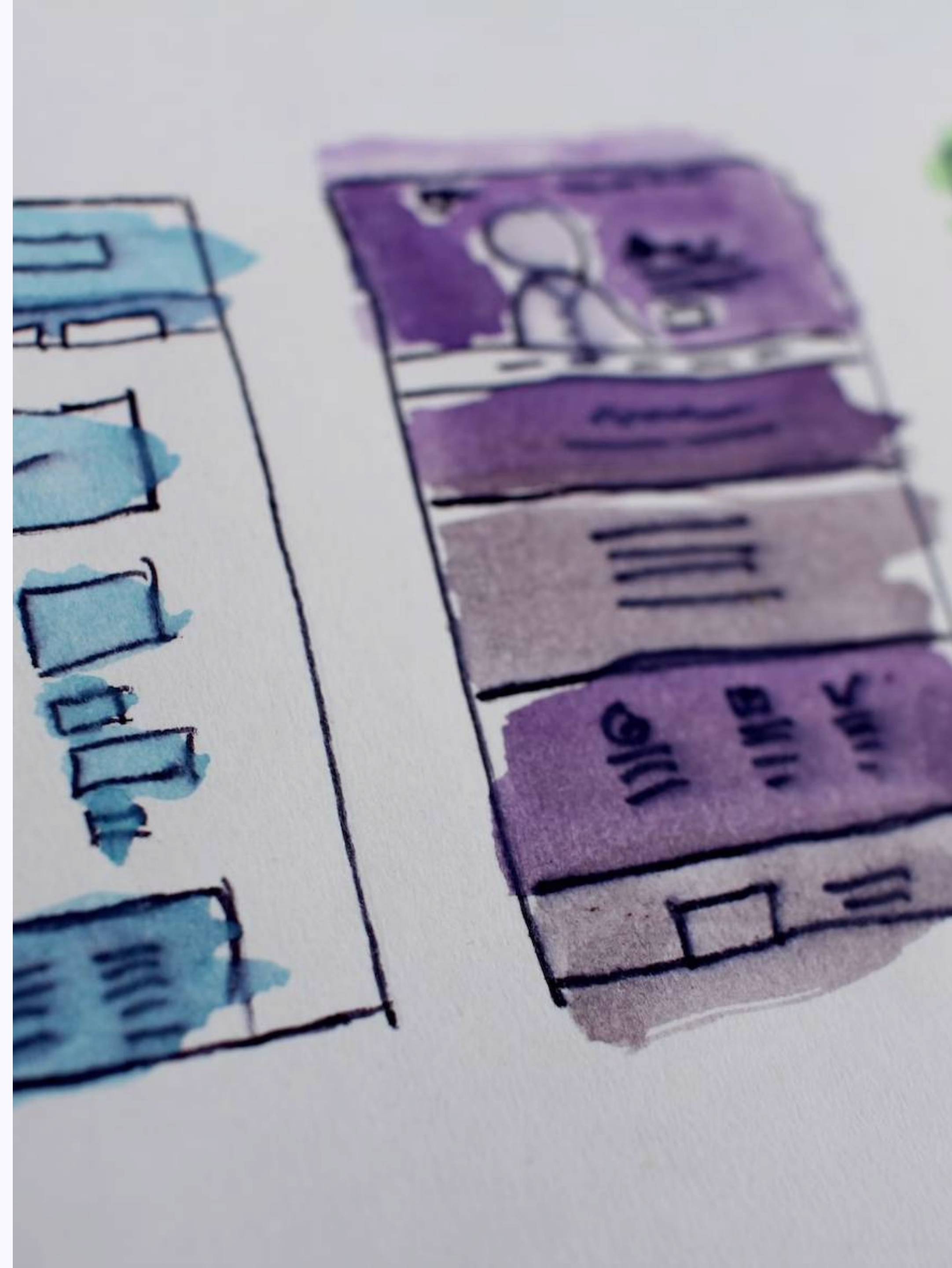


Design Prototype



Prototypes help UX/UI designers show stakeholders how the final product would look and function.

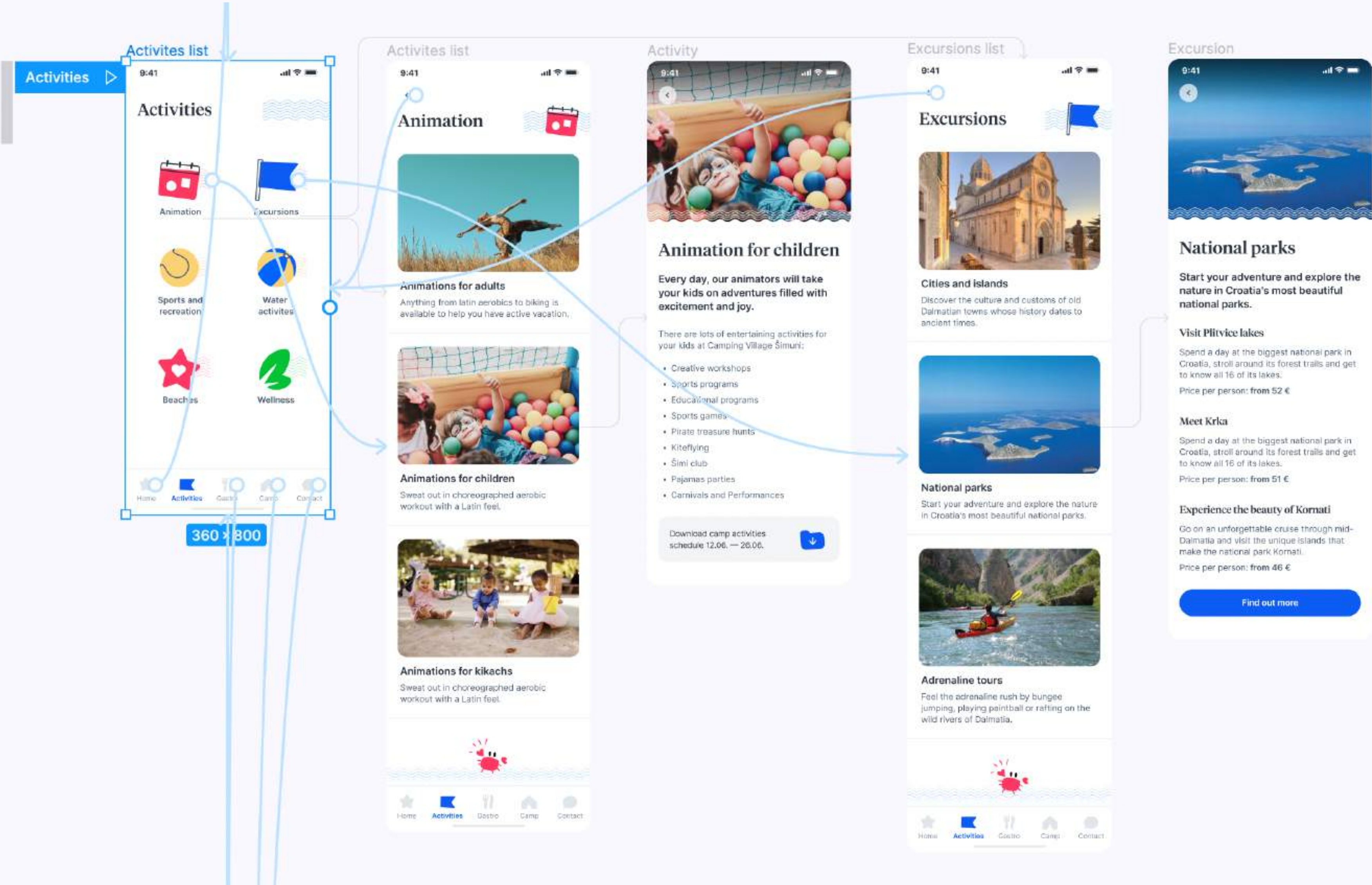
You can mock-up every feature and interaction in your prototype as in your fully developed product, check if your idea works, and verify the overall user-experience (UX) strategy



Example

[Play Prototype](#)


Activities
and list



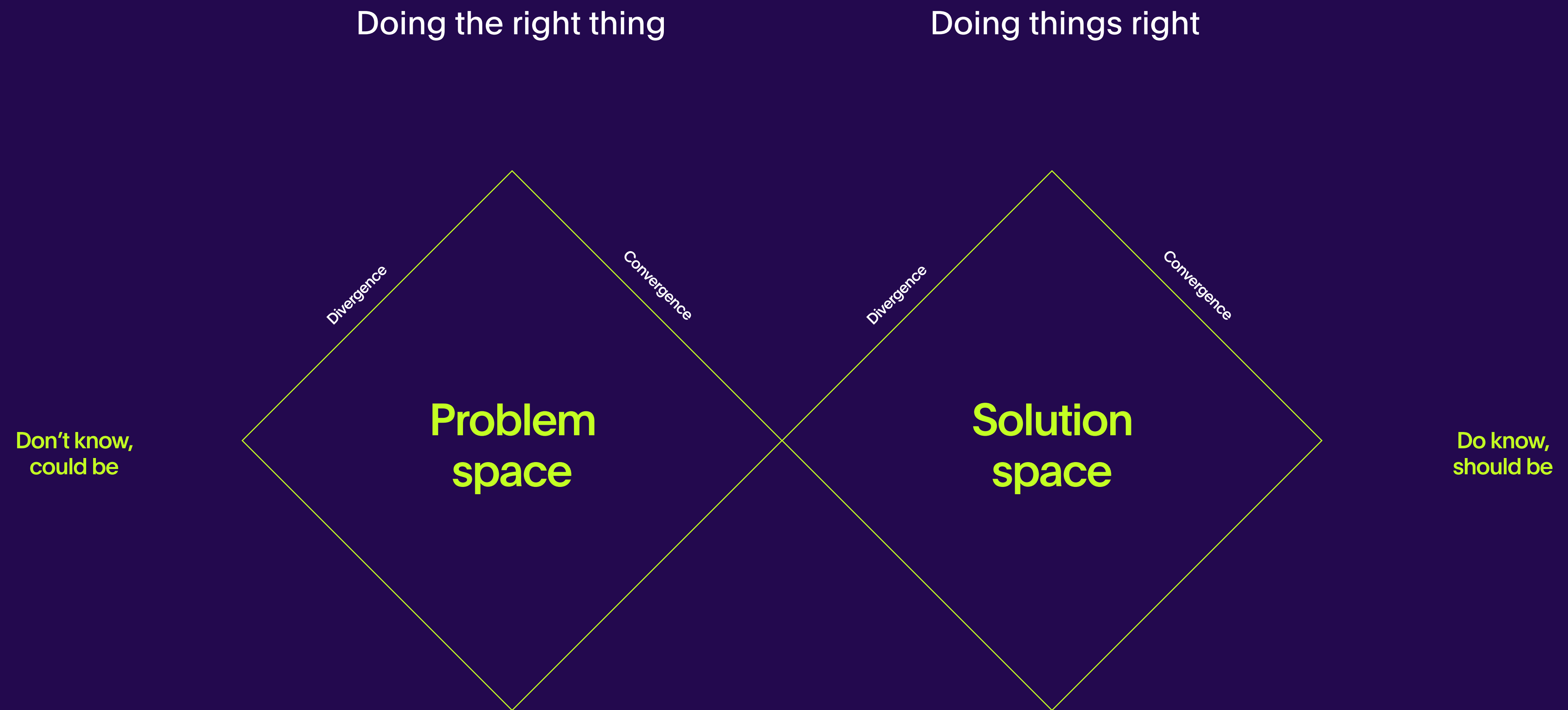
05 MVP Development

Summary

MVP Development is usually done in 4 phases: Discover, Define, Estimate and Deliver



Discover — Define — Estimate — Deliver



Discover



The act of gathering key project information so you can gain a high-level understanding of the project.

Discovering features and ideas that can help make a unique product.

Methods:

- Discovery Workshops
- Event Storming
- Impact & Effort matrix



Discovery Workshops

- Explore the subject area
- Identify bottlenecks
- Describe high-level solutions to the expected or existed problems
- Identify priorities and form a backlog
- Create the roadmap of the project



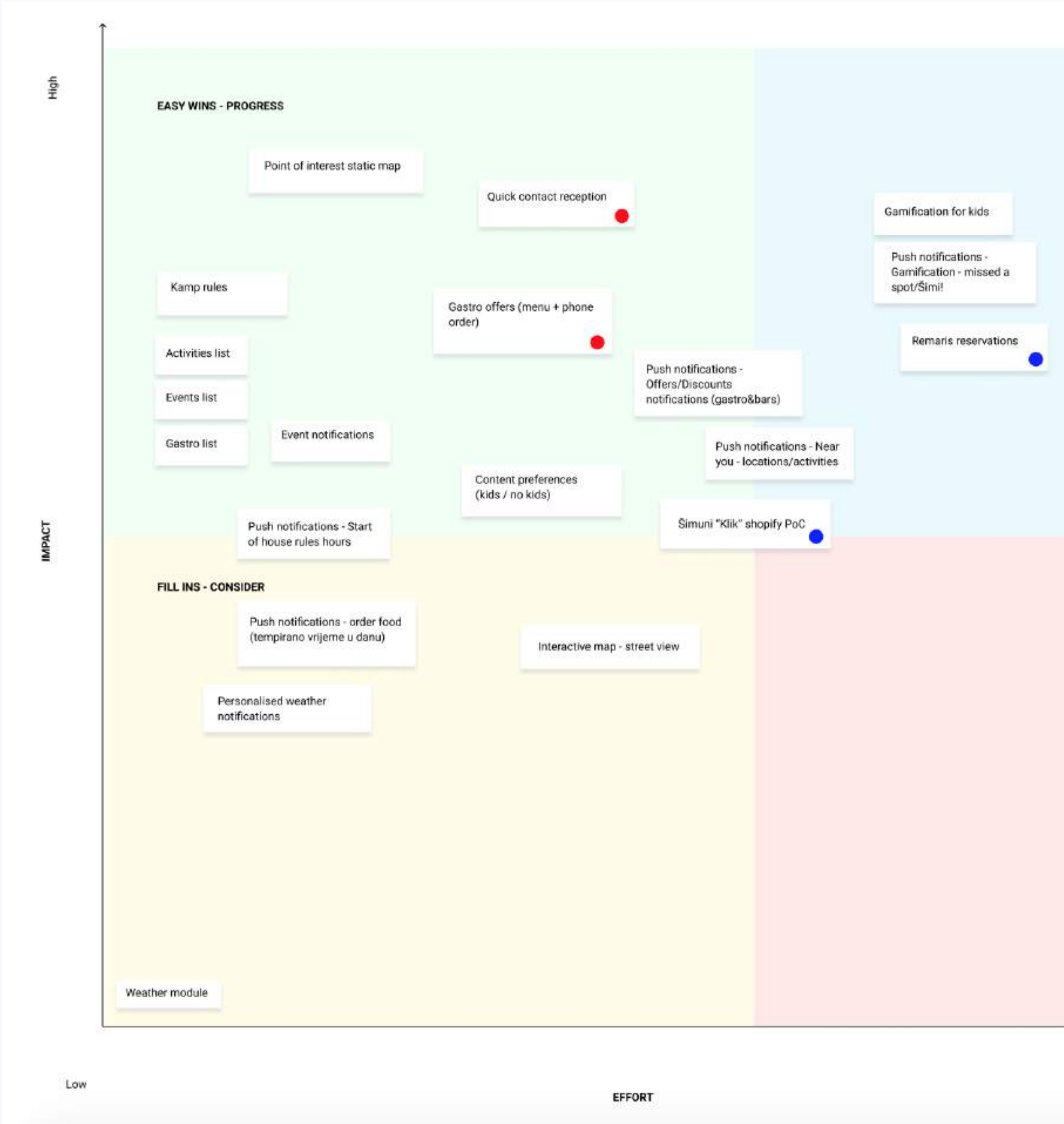
Event Storming

Event storming is a workshop-based method to quickly find out what is happening in the domain of a software program.

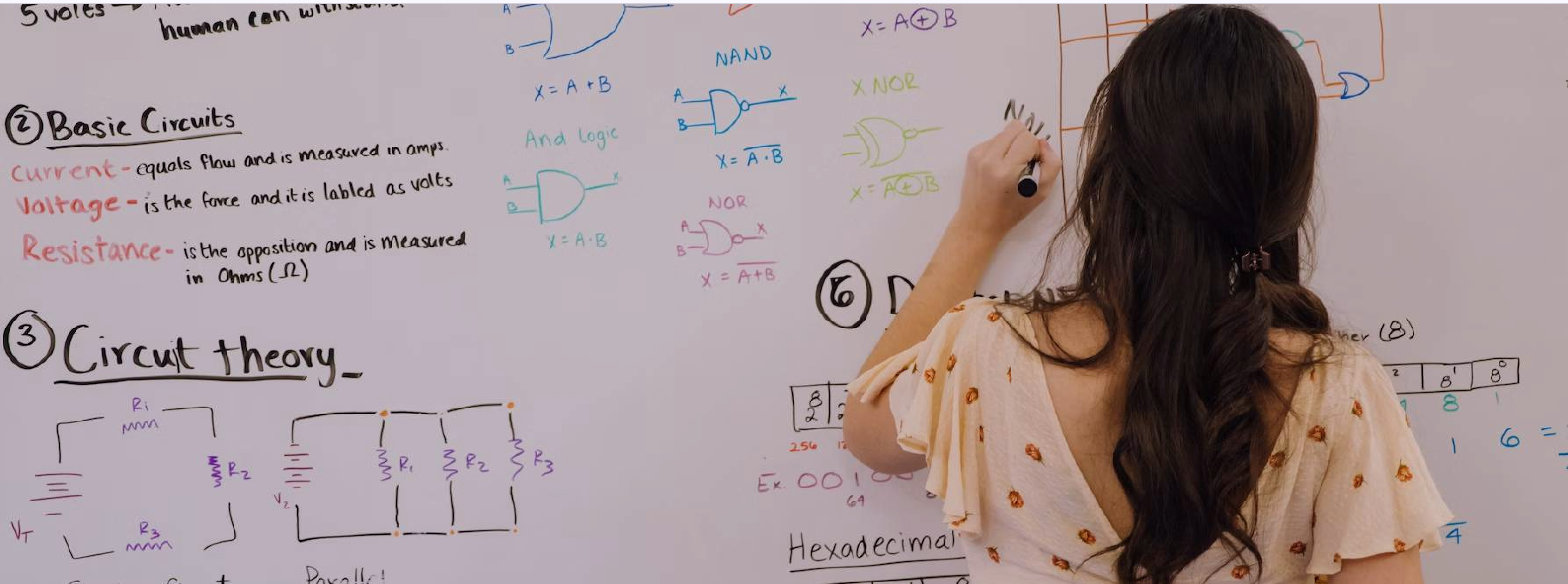


Impact-Effort Matrix

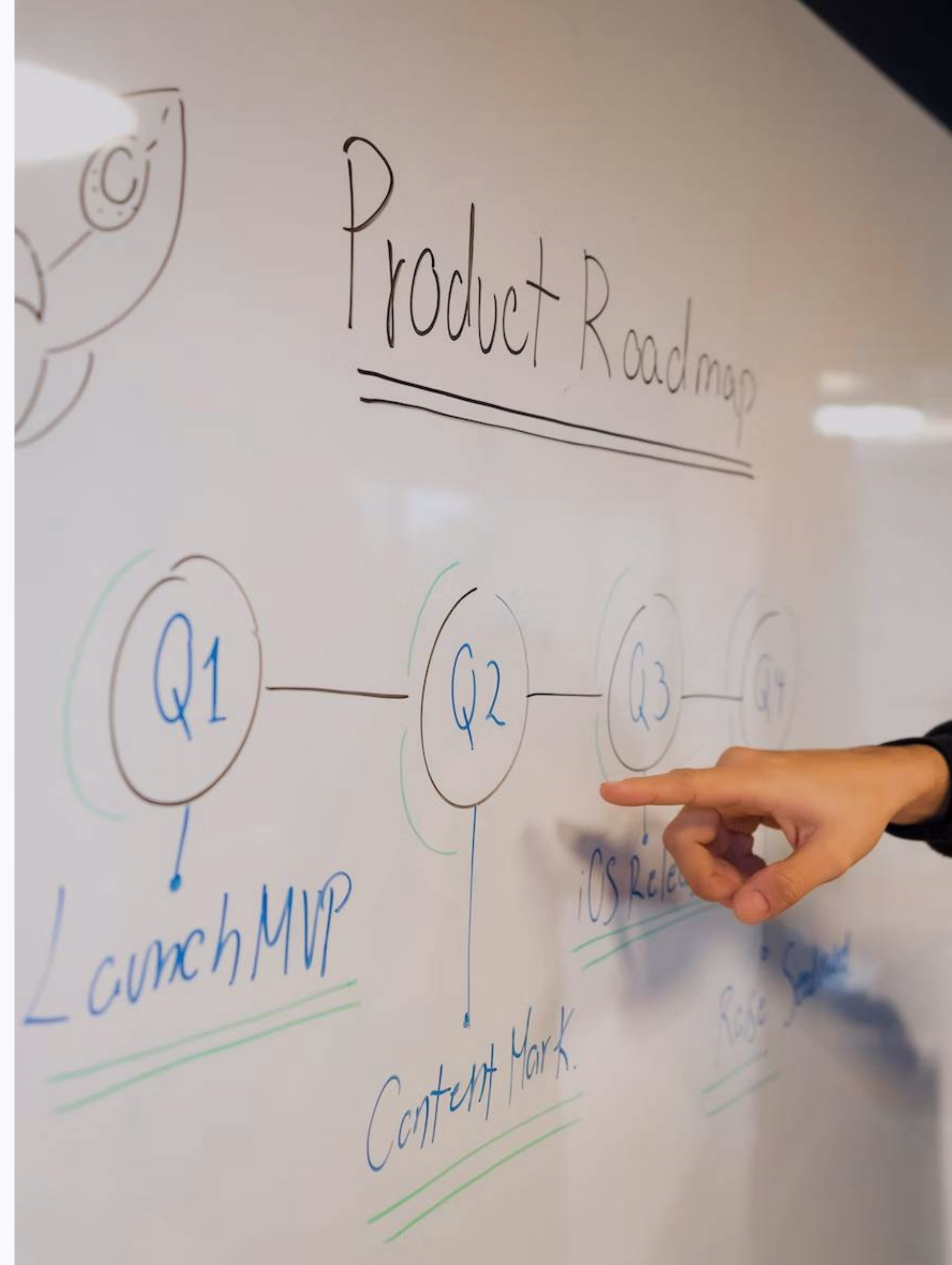
A visual tool designed to help teams prioritize tasks and maximize their efficiency while ensuring that their goals are aligned.



Define



Here we define the
scope, risks, analytics,
key metrics, roadmap
and technology



Scope definition

Epics are a helpful way to organize your work and to create a hierarchy.

User story is an informal, natural language description of features of a software system.

```
As a < type of user >  
I want < some goal >  
so that < some reason >
```


Development Technology

Platforms

- Web
- Mobile
- Other (Desktop, IoT)

Platforms

- Architecture
- Intrastructure
- Framework



Task

Think of one of your epics. Create 2 user stories.
Optionally break them up into tasks.

Example

Epic: Gastro offers

Story: As a camp visitor, I want to order food to my campsite location so I don't have to walk and get the food myself.

Acceptance Criteria:

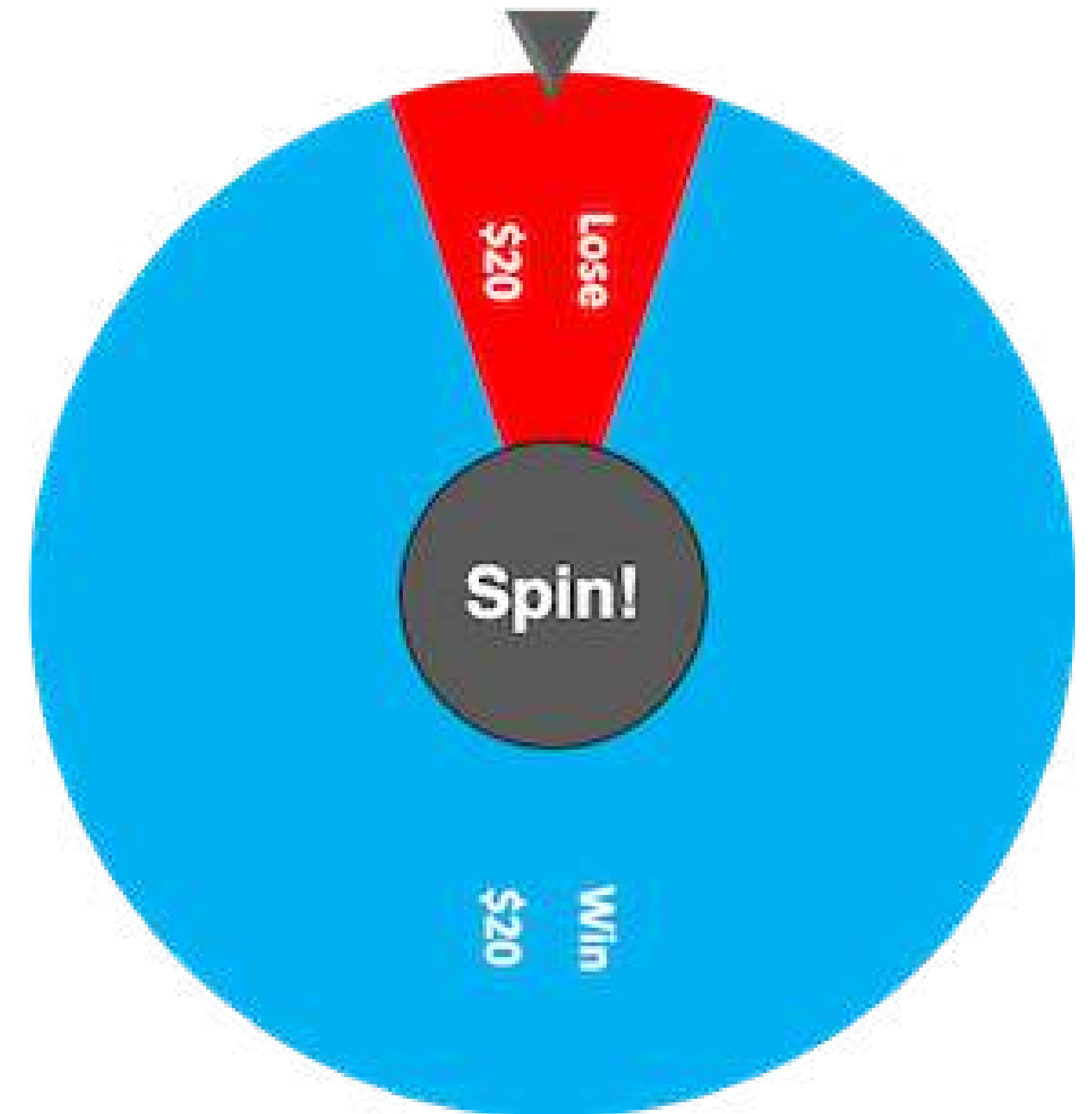
- The minimum amount for delivery is 50 kn.
- The visitor can place an order from a restaurant in less than 5 clicks.
- The visitor can choose more than 1 item from the menu.

Tasks: On restaurant screen, list all items on the menu.

How long it will take to make your MVP?

Estimation tools:

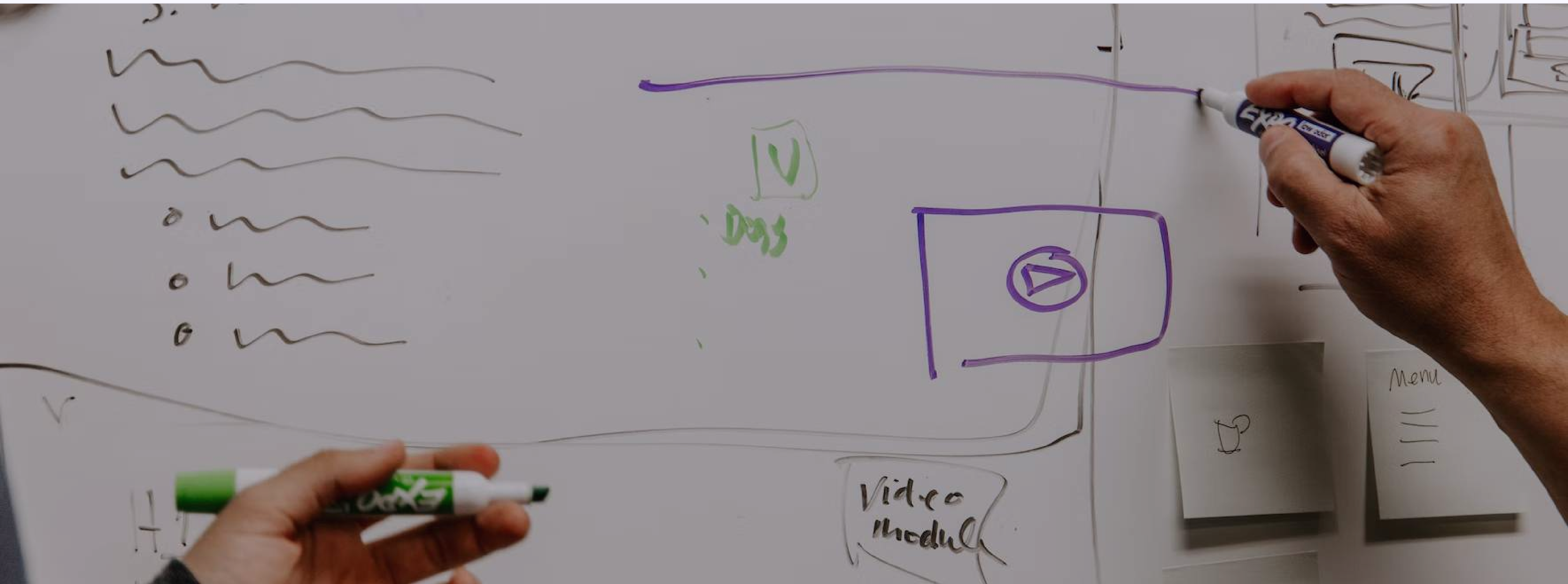
- 3-point estimate
- Equivalent bet test
- Checklists



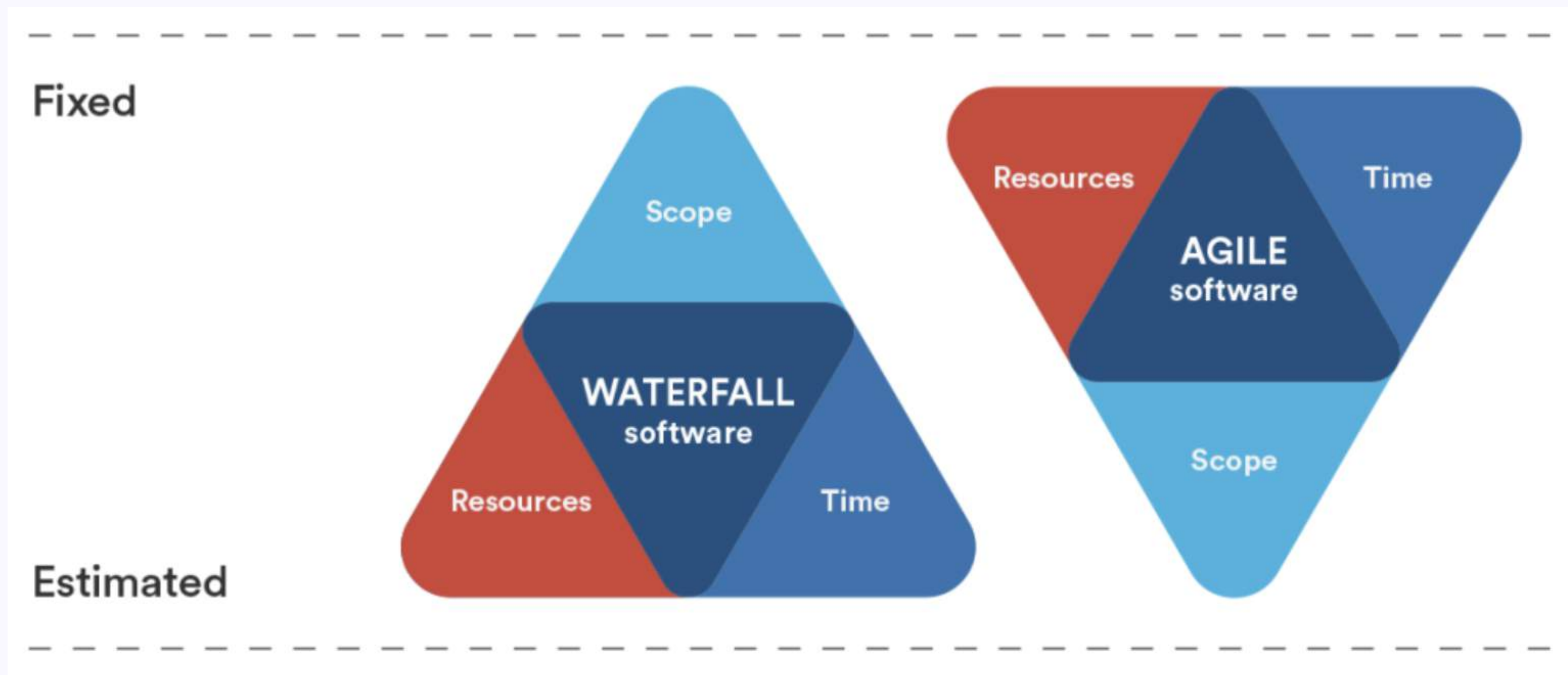
Example

2021	2022				
December	January	February	March	April	May
Design 0.5 FTE	Design 1 FTE	Design 0,2 FTE			User research?
	Backend 0,5 FTE				
	Flutter dev 1 FTE				
		iOS 0,2 FTE			
		Android 0,2 FTE			
		QA 0,4 FTE			
			Product Manager / Project Manager 0,3 FTE		

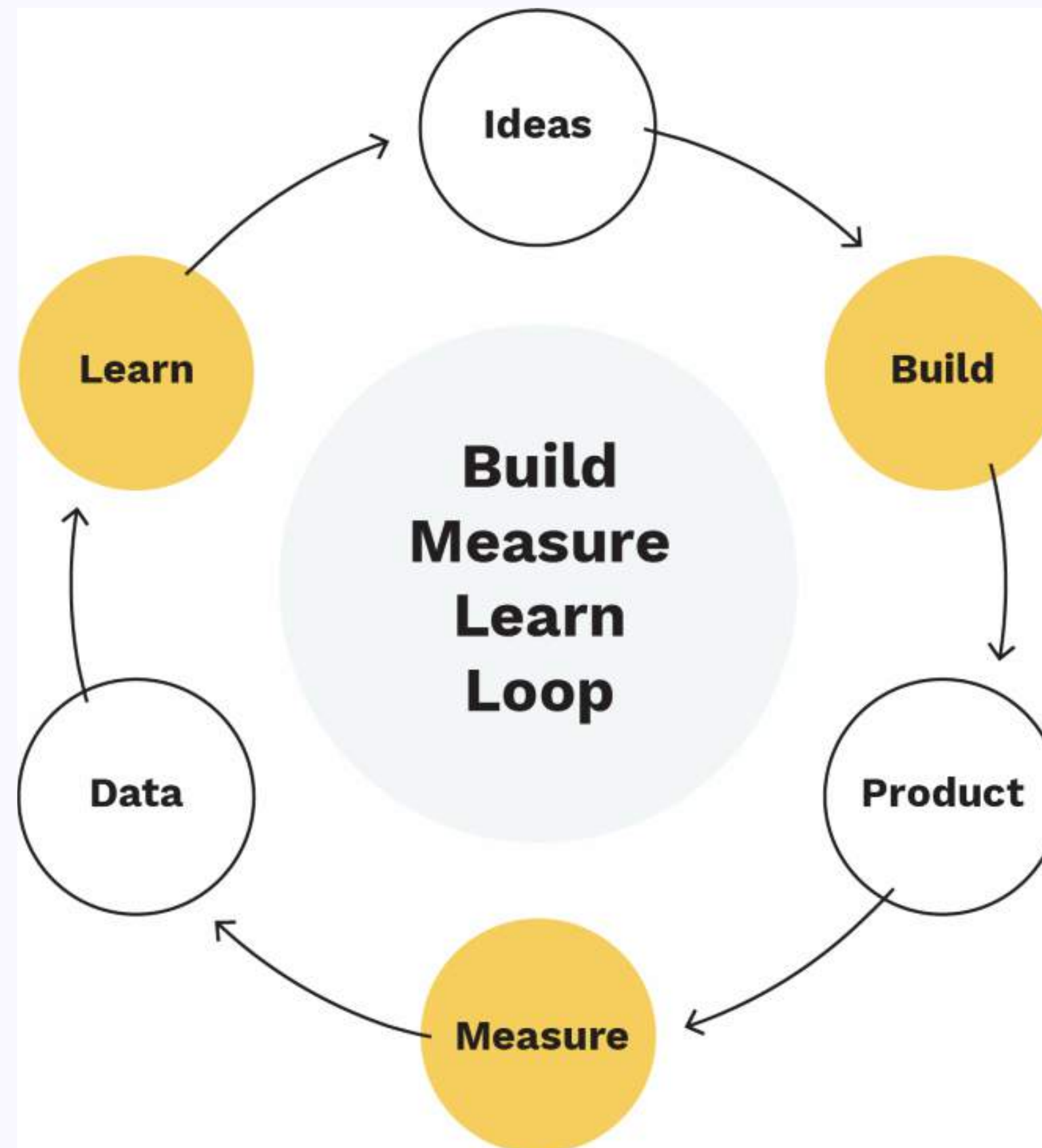
Deliver



Waterfall vs Agile



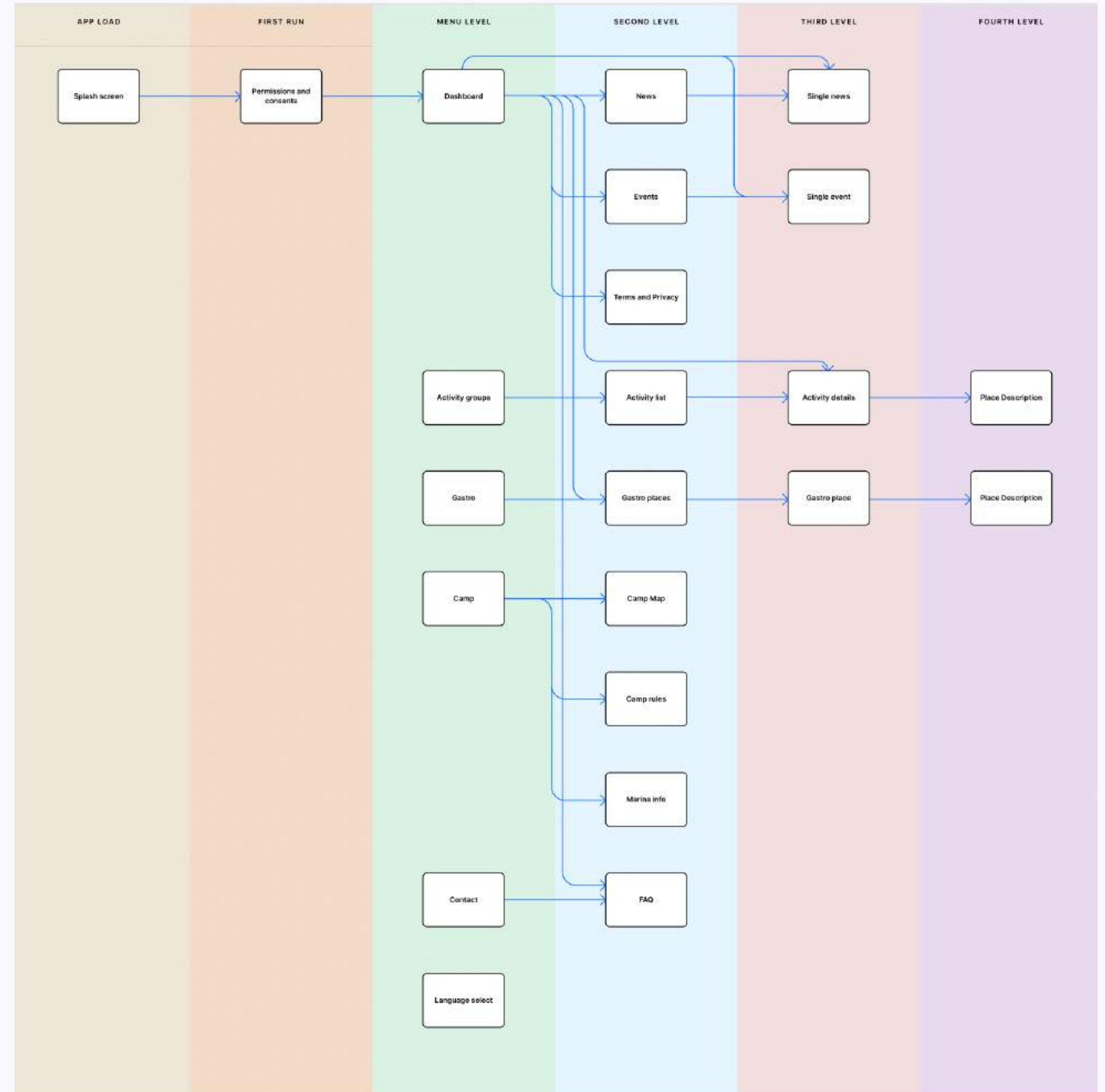
Build measure Learn Loop



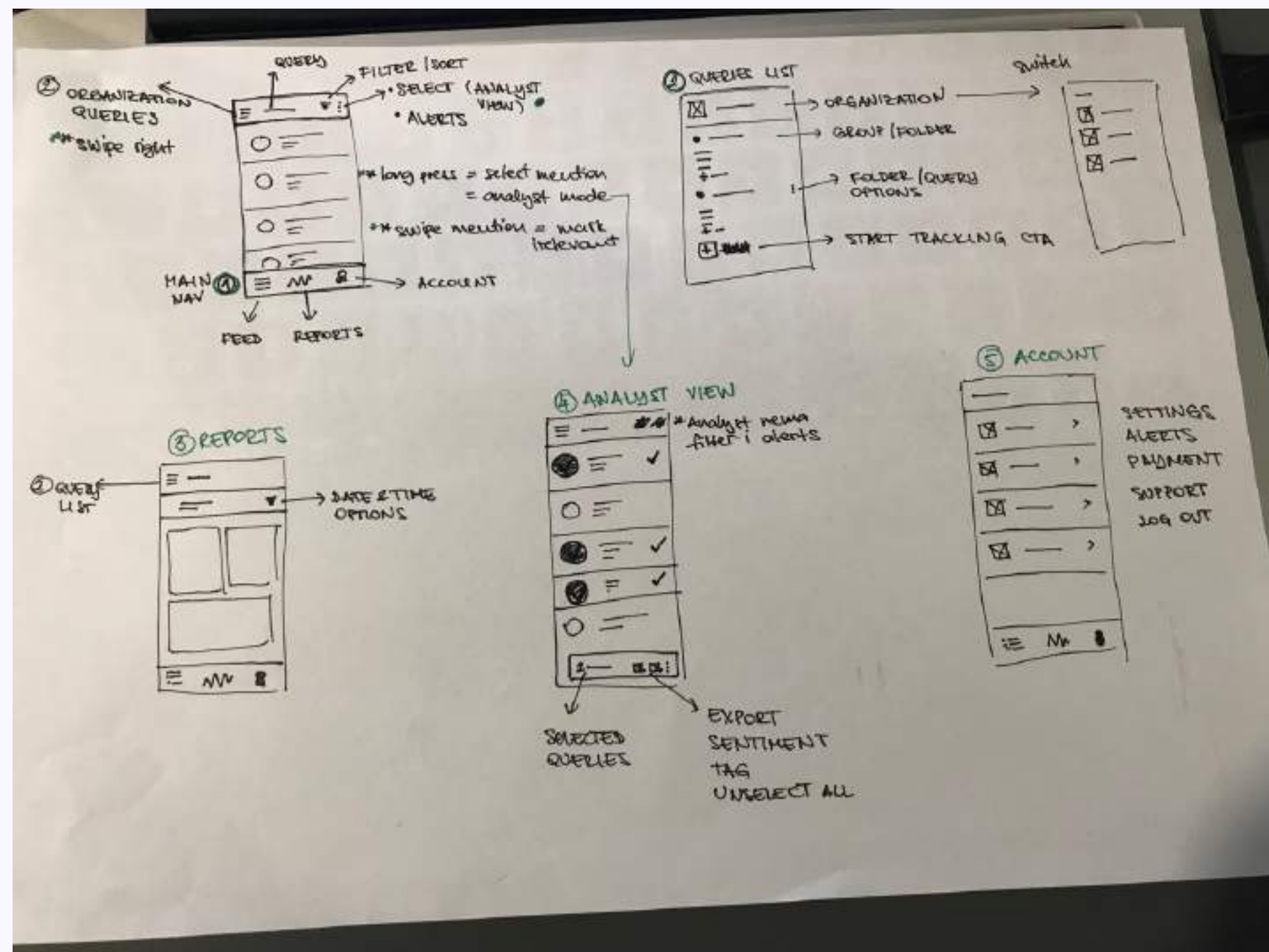
Design



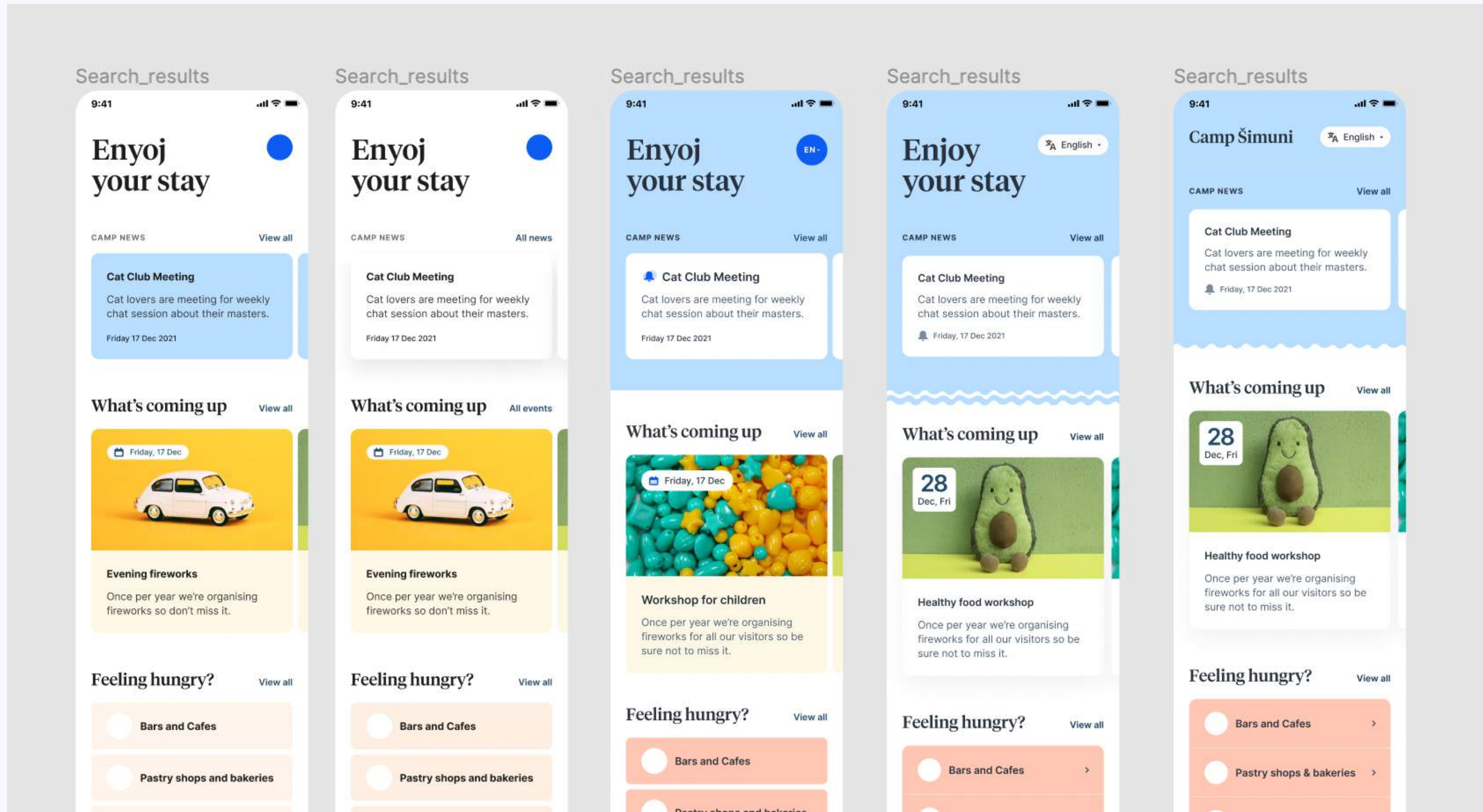
User Flows



Low fidelity wireframes and sketches

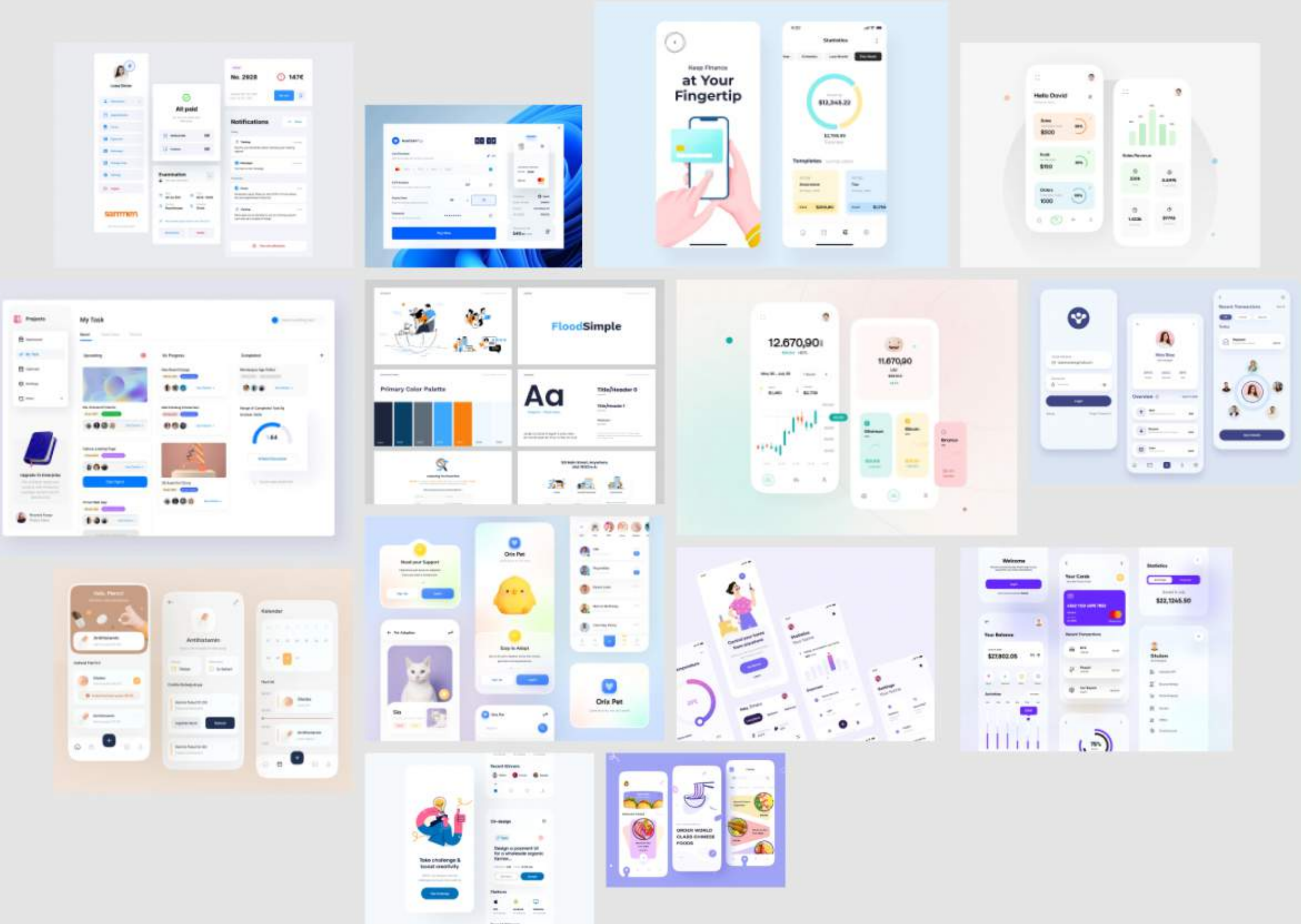


Art direction exploration process



Moodboard

Light approach



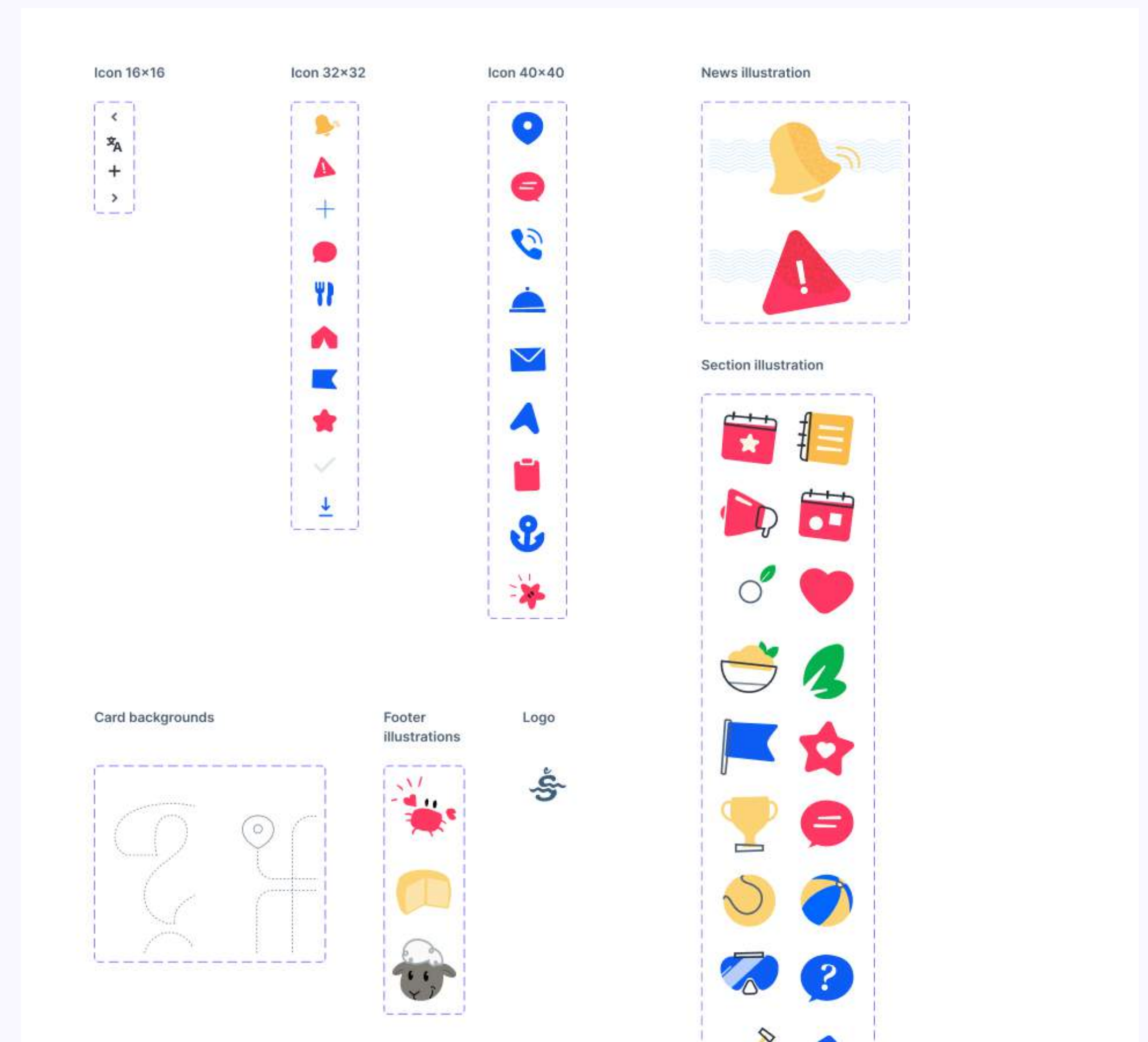
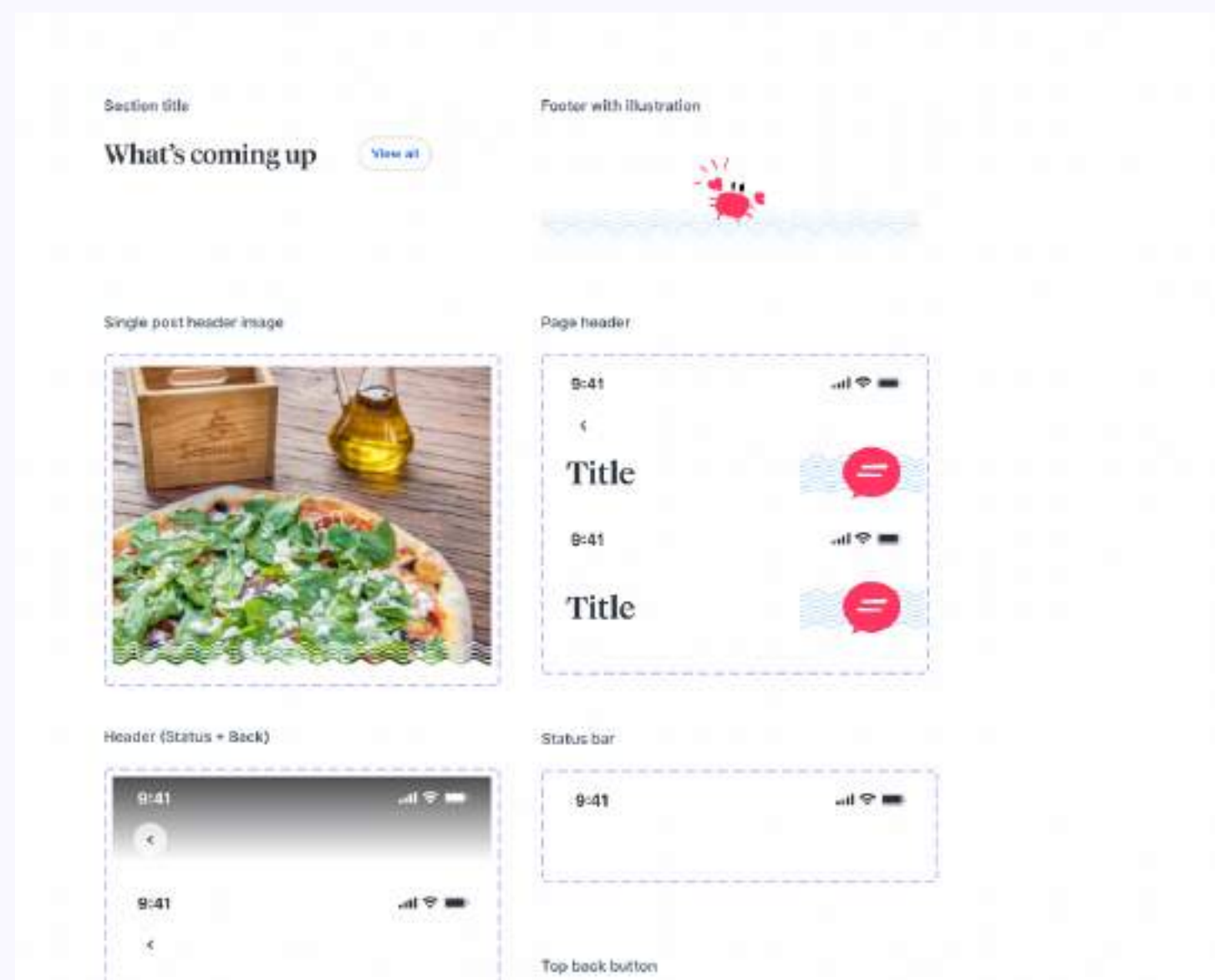
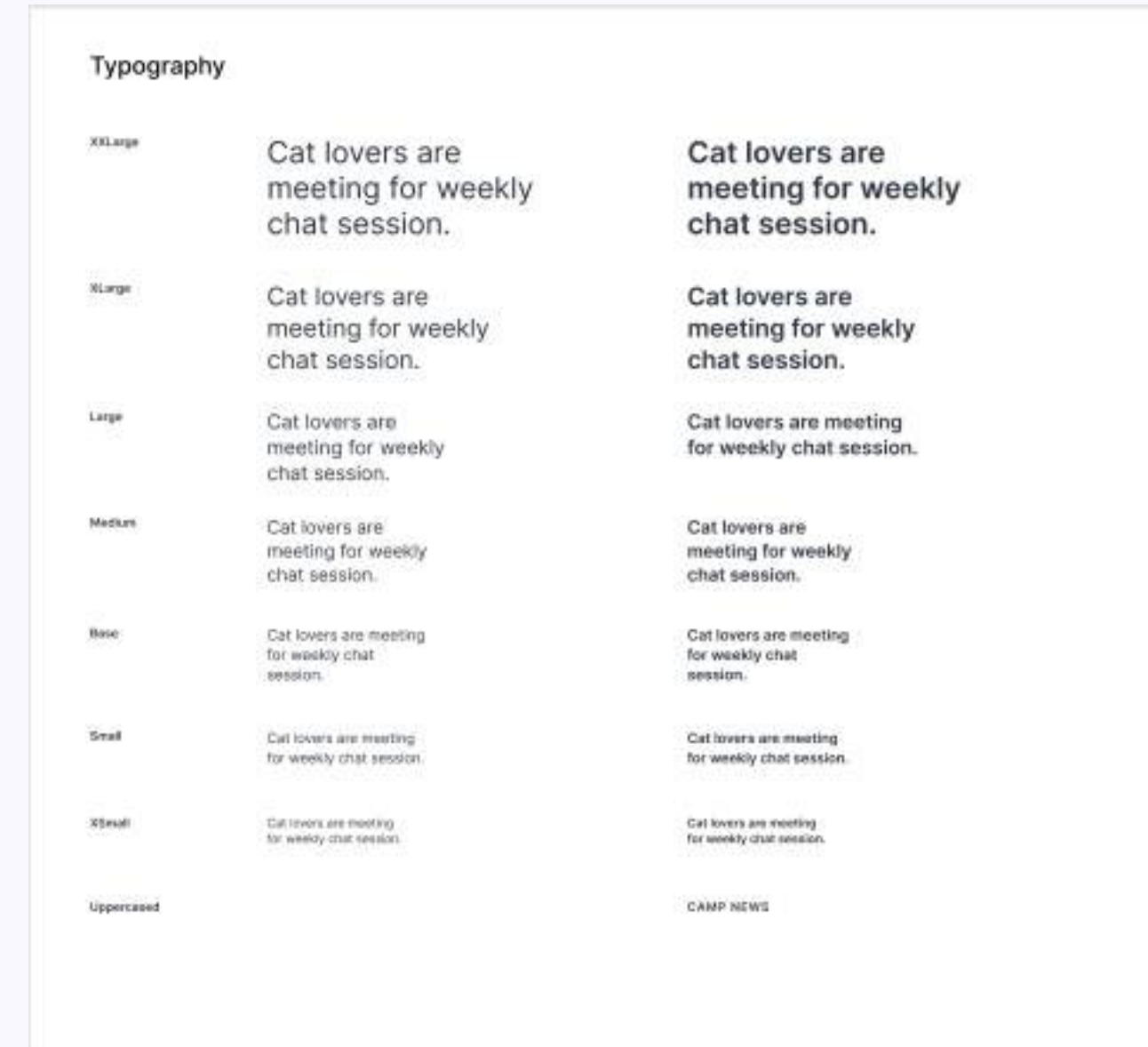
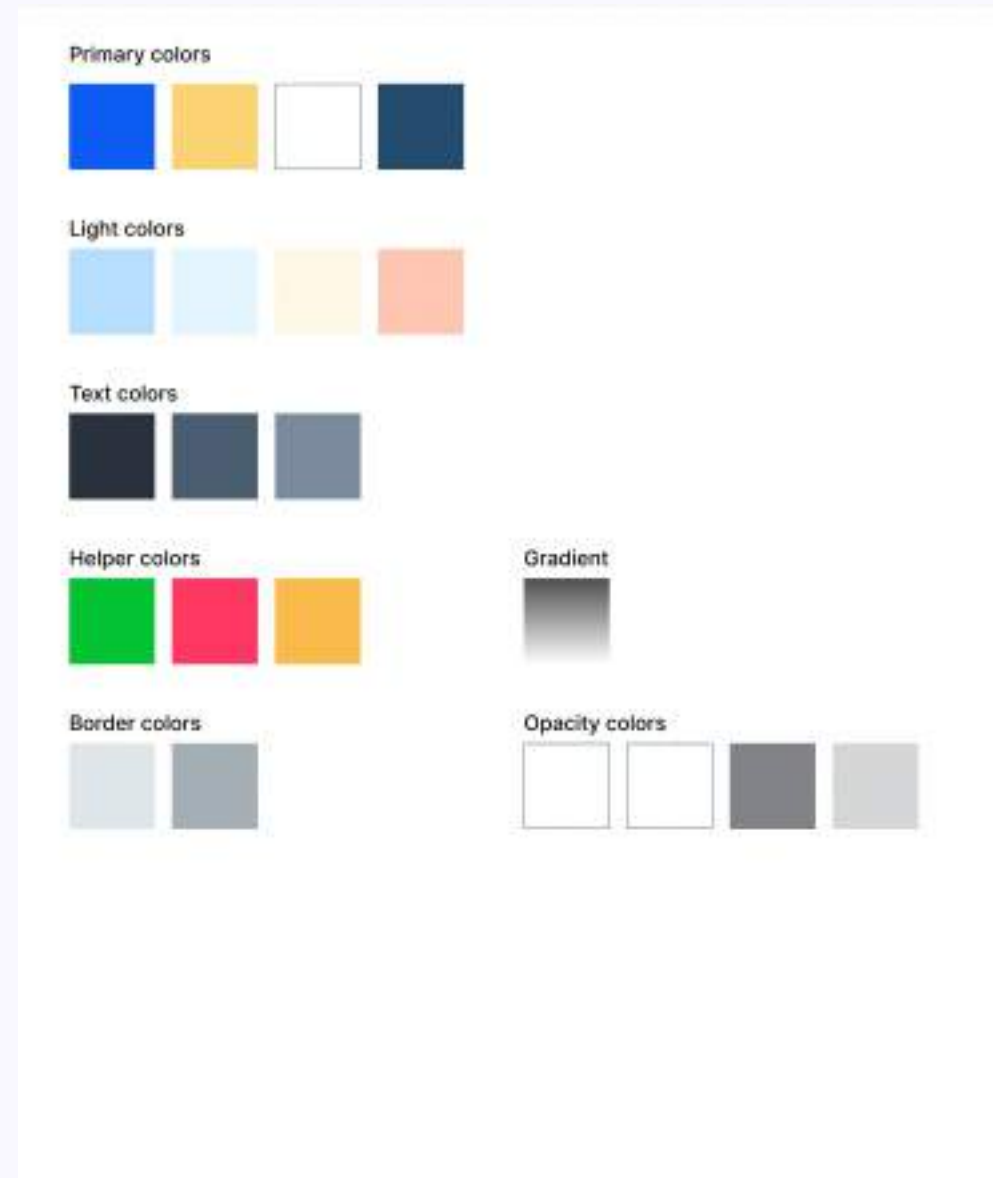
Light with strong sections



Strong approach



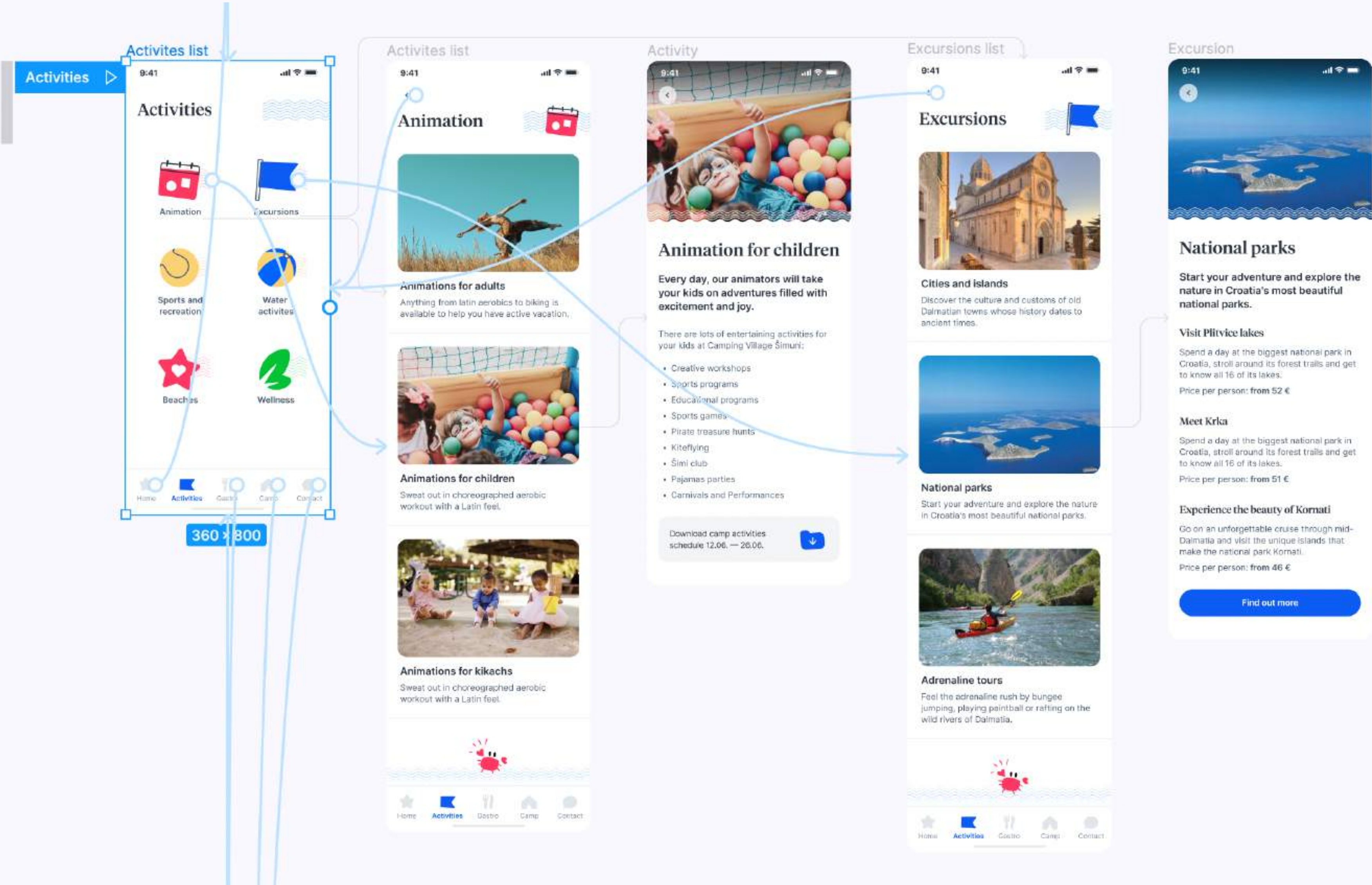
UI components & design system



Prototype

[Play Prototype](#)

Activities
and list

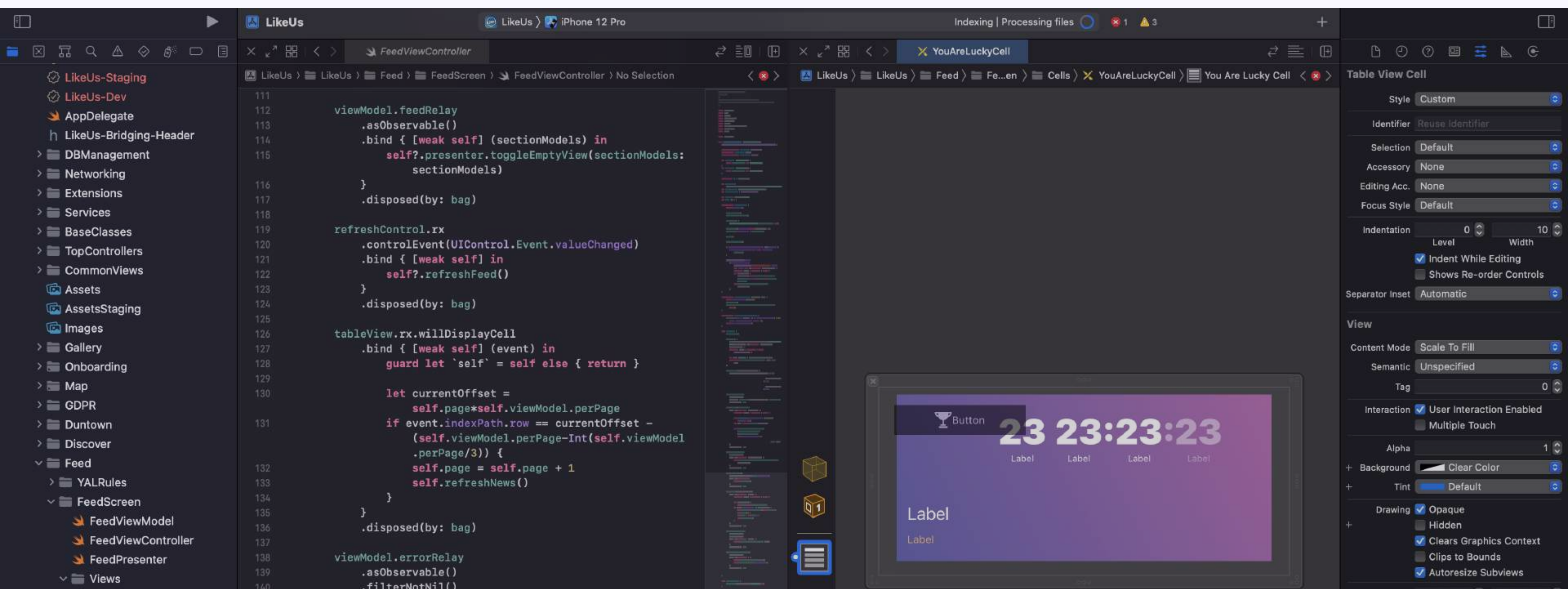


Task

Create a moodboard for your app, explain why did you choose that color/font set and what emotions did you try to evoke.



Development



The act of writing computer code that enables computer software to function

Quality Control

- CI / CD
- Automated testing
- Lint
- Code review
- Coding standards

Quality Assurance

- e2e testing
- Manual testing
- System testing
- Regression testing

```
"onreadystatechange",  
r String Function Arra  
on F(e){var t=_[e]={};  
e.stopOnFalse){r=!1;br  
r&&(s=t,c(r))}return t  
urn u=[],this},disable  
{return p.fireWith(th  
tate:function(){return  
omise().done(n.resolve  
{n=s},t[1^e][2].disab  
arguments),r=n.length,  
r);r>t;t++)n[t]&&b.isF  
able><a href='/a'>a</a  
put")[0],r.style.cssTe  
tribute("style")),href
```


Launch



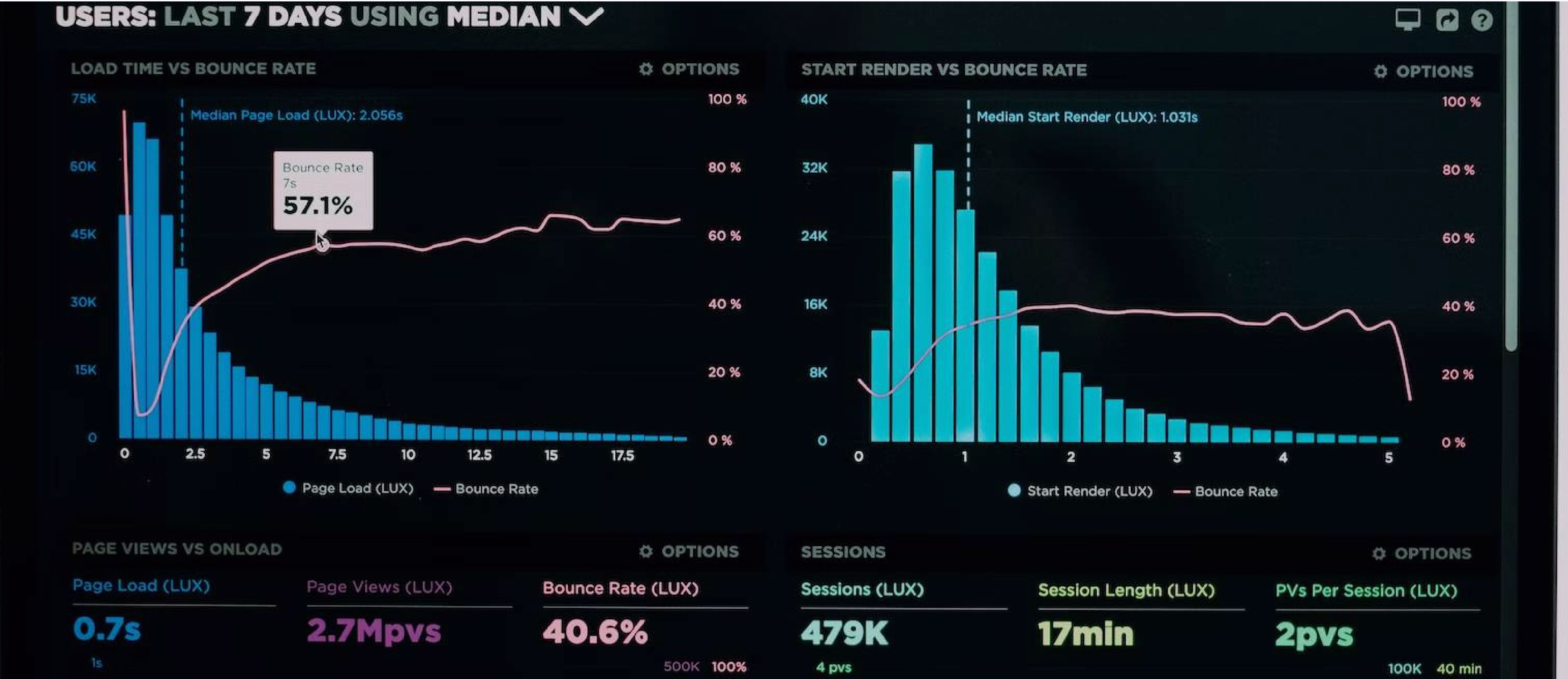
Mobile app launch is less a fixed point and more the continuous process of listening and iterating.

Steps to take before launch:

- Pre-launch checklist
- Marketing



After-Launch

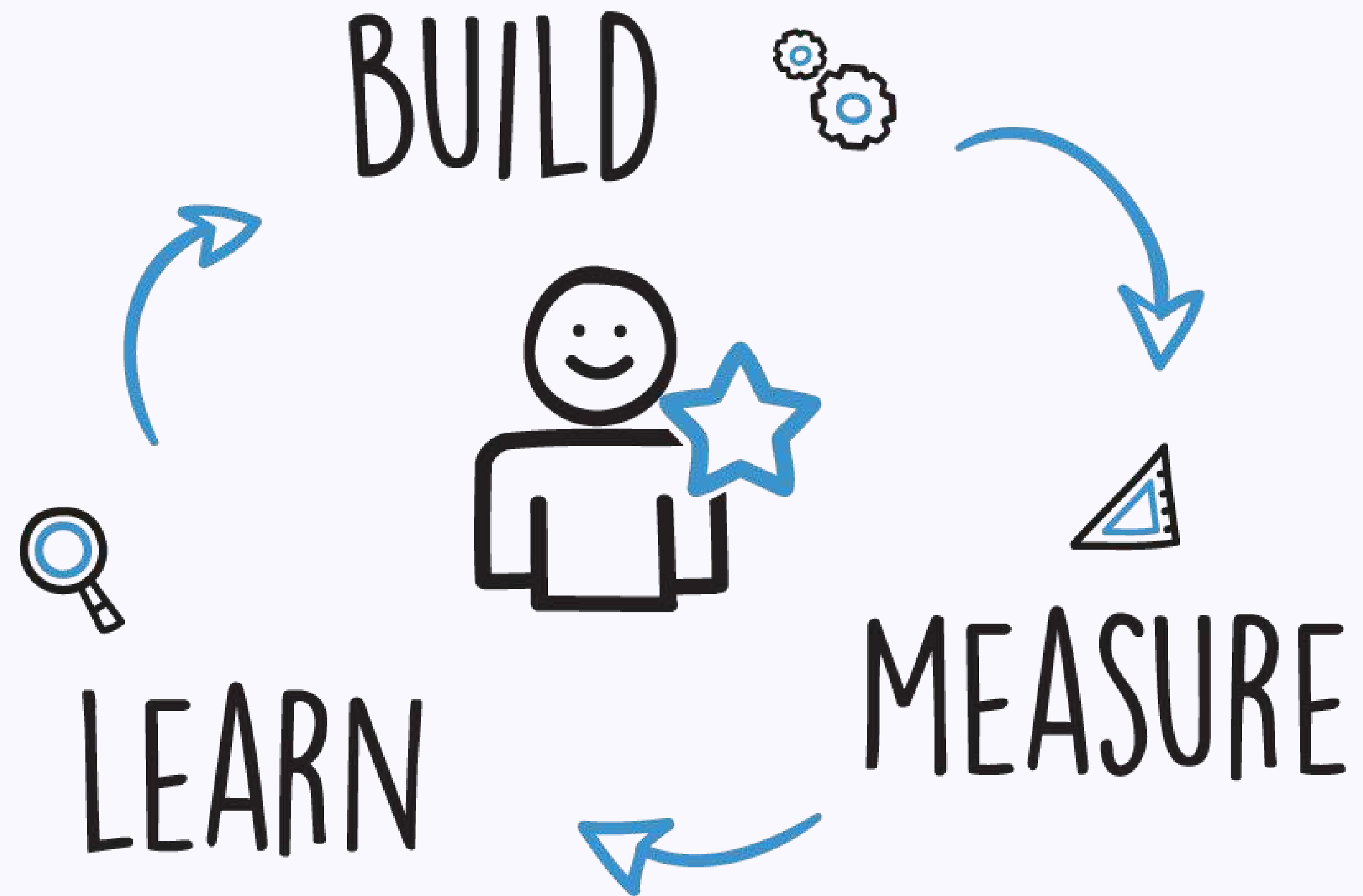


The minimum viable product is now live, waiting for users to test drive.

Steps to take after launch:

- Track the metrics that matter most to you and keep the focus on what you've learned with each iteration.
- Usability testing is the practice of testing how easy a design is to use with a group of representative users.





Questions?

Note this

There are no stupid questions. Ask away! :)

Thank you

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